



Agenda

1. Session			2. Session		
Time	Subject	Speaker	Time	Subject	Speaker
09:15	Registration and Coffee				
09:30	Welcome	Christian Chmiel			
09:45	Regulation Trends: Updated BRAM/GBPP	Christian Chmiel	09:15	Handling Non-Compliance Situations: How to structure the investigation, identify the perpetrator, respond to card schemes	Christian Chmiel
10:15	Underwriting Forex & Binary Merchants [Live Group Underwriting Case]	Christian Chmiel / Markus Prause	10:45	Coffee Break	
11:00	Coffee Break		11:00	Underwriting Digital Goods [Live Group Underwriting Case]	Christian Chmiel / Markus Prause
11:15	Chargeback: Excessive Chargeback Program (ECP), GMCMP, Chargeback Forecasting	Christian Chmiel / Markus Prause	11:45	Underwriting Adult Content [Live Group Underwriting Case]	Christian Chmiel / Markus Prause
11:45	Underwriting Pharmaceutical Content [Live Group Underwriting Case]	Christian Chmiel / Markus Prause	12:30	Networking and Lunch	
12:30	Networking and Lunch		13:15	Understanding Deceptive Marketing	Christian Chmiel
13:15	Underwriting Cyberlocker Merchants [Live Group Underwriting Case]	Christian Chmiel	14:30	Coffee Break	
14:00	Boarding PF / DWO / Marketplaces: Understanding the Business, Risks of Outsourcing, On-Site Audits and regular audits	Markus Prause	14:45	Exam: Includes online investigation, risk indicator identification and possible mitigation strategy	
15:00	Coffee Break		15:45	Exam feedback and certification	Christian Chmiel / Markus Prause
15:15	Underwriting Marketplaces	Markus Prause	16:15	End	
16:00	Understanding Financial Exposure Calculation Models	Christian Chmiel			
16:30	Wrap up & Questions	Christian Chmiel / Markus Prause			
16:45	End				
20:00	Networking Dinner				