



## COVID-19 IN AFRICA

### COORDINATING CRISIS MANAGEMENT

The management of the coronavirus on the African continent requires a comprehensive and informed approach to address economic, health and socio-political challenges. It needs rapid, clear and organised responses. Decision-making must take place within an operational and autonomous command structure, working in concert with the various key ministries to ensure continuity of government action.



Clear and regular internal and external communication is essential to avoid the spread of rumours.



The crisis management team should have access to qualified technical experts to take risk-informed decisions.



Even when operating in an emergency or deteriorated state, it is crucial to allow time for effective coordination and planning.



- Provide regular coordination and coherent technical assistance
- Define relevant escalation thresholds to adapt the response
- Regularly record information and actions taken
- Identify the resources that can be mobilised, including partners, NGOs and private sector etc.
- Agree on crisis communication plans and identify appropriate and trusted spokespersons, including religious leaders, tribal chiefs, personalities etc.



- Identify all potential impacts
- Understand the current status of key activities and departments
- Define a global strategy
- Mobilise identified resources
- Verify the consistency of responses
- Align with public opinion
- Anticipate the return to normal and the consequences that will follow post-crisis