

Introducing Connect Mobile

Combining fixed and mobile telecoms



With Connect, we are offering a best in class mobile worker solution integration between a feature rich phone system and mobile network

Mobile phones and services are at the heart of how almost all businesses communicate. Despite the flexibility they provide, mobiles are designed for the individual user and behave like a communication island within the office phone system. Alternatively, Cloud PBX are now widely adopted, providing key features to businesses such as reception services, conferencing and call reporting, but are limited by their fixed nature.

Connect integrates your mobile phone with the complete phone system allowing users to join landline, mobile and laptop communications together and make use of the service's features anytime, anywhere.

By streamlining the communication service, businesses can provide their staff with the flexibility to work wherever they are and ultimately improve the overall business productivity and responsiveness to customers at all times.



CONNECT KEY FEATURES

Utilise all the phone system features from your mobile handset

- Use the native dialler to make calls
- One number across all devices
- Present your landline number from your mobile
- Record calls on your mobile
- One voicemail system for all your calls
- Call reporting for all calls made, received or missed across all devices
- A single web portal to manage both desktop and mobile phones

HOW DOES IT WORK?

We have invested in our network to ensure our core network is truly converged. Only a few UK operators have this capability, allowing us to provide a combined fixed line and mobile feature set. The integration with IP PBX will work on a mobile phone with a mobile SIM and because it happens within our network no app is required, you simply use the phone's native dialler. Calls make use of the cellular network and, unlike many fixed/mobile integrations, these calls do not need to go over the internet.



IT'S NOT AN APP!!!

Calls are made in the same way as mobile calls without using your data bundle and with no requirement for an app installation.

Connect mobile is easy to use, cost effective, works on any mobile and has no impact on battery life unlike traditional mobile apps.

The Benefits of the Connect Mobile



INCREASED FLEXIBILITY

Access Hunt Groups whilst still having the flexibility of a mobile phone and ultimately improve your availability and responsiveness



USE NATIVE DIALLER

No requirement for an app. It is easy to use, cost effective, works on any mobile and has no impact on battery life unlike apps.



LOCAL PRESENCE

By presenting the business number from their mobile, calls are more likely to be answered to give the business a more professional appearance



CALL RECORDING

Calls are recorded whether in the office or on the move, helping businesses address training, quality assurance and compliance needs



ONE VOICEMAIL

Never miss an important voicemail again. Connect removes the need for two voicemails allowing the user to respond from any location



COMPLETE VISIBILITY

Call reporting includes all calls made, received and missed for all devices including mobiles. A holistic view of all business calls.

Founded in 2002 Telecoms World PLC is an award winning independent communications provider

We have been innovating the telecoms industry for over 15 years so, like you, we understand what it takes to build a successful business. We go out of our way to provide market leading communication services that are both competitive on price and deliver on their promise, allowing you to grow your business with confidence.

CREATE, INNOVATE AND COMMUNICATE

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