

General Terms

1. TERMS AND CONDITIONS

1.1 All Users of services provided by Disruption Works Ltd, by use of such services, accept the terms of business set out in the form of service agreement which follows, irrespective of the mode or manner of ordering employed by the User when ordering the services. These terms and conditions apply also if used with an order form or communication of a request of services, to which they are mentioned in or attached ("Confirmation of Order") will form a binding contract between the Client named on the Confirmation of Order ("THE CLIENT") and Disruption Works Ltd which shall constitute the entire agreement between Client and Disruption Works Ltd and apply to any trading agreement or other contract or arrangement between Client and Disruption Works Ltd;

1.2 These terms apply to the exclusion of all other terms or conditions of contract Client may propose and shall not be varied unless agreed in writing, signed by Disruption Works Ltd.

1.3 The client grants Disruption Works Ltd the right to reference their company and projects as a client. The client also guarantees Disruption Works Ltd limited rights of copyright necessary to reproduce and display the clients' project electronically via the world wide web and on printed material as demonstration and examples of our client portfolio.

2.. GENERAL LIABILITY AND WARRANTY

2.1. Subject to Clause 2.2 below, Our total aggregate liability to you for any claim in contract, tort, negligence or otherwise arising out of or in connection with the provision of the Services shall be limited to the charges paid by you in respect of the Services which are the subject of any such claim;

2.2 Disruption Works Ltd shall not be liable to Client for any consequential loss or damage.

2.3 When instructions or advice are given or received orally by Disruption Works Ltd, it shall have no liability to Client for any misunderstanding or misrepresentation which may arise in relation thereto except in relation to fraudulent misrepresentations.

2.4 Disruption Works Ltd shall have no liability to Client in respect of the Materials. On completion of the Project Client agrees to collect the Materials within 2 months of completion of the works, failing which, Disruption Works Ltd may dispose of them on giving Client 14 days notice.

2.5 Disruption Works Ltd's liability shall be limited to using reasonable skill and care in the supply of the Project. In particular Disruption Works Ltd shall not, except in the case of gross negligence and wilful or deliberate act, be liable for:

2.5.1 any loss or damage caused by it being given access to Client's computer systems (which shall only be required where necessary) including without limitation any remote servers to which it has access or stores data or any unauthorised access to or use of the same including without limitation for any misuse of any passwords, logins or accounts of Client,

2.5.2 any interference in or modification of the Project or Client's web site by Client or any third party or the consequences thereof, remedy of which shall be as a Change.

2.6 All conditions, terms, representations and warranties relating to the Services supplied under an Agreement, whether imposed by statute or operation of law or otherwise, that are not expressly stated in these terms and conditions including, without limitation, the implied warranty of satisfactory quality and fitness for a particular purpose are hereby excluded, subject always to sub clause 12.2;

2.7 Whilst Disruption Works Ltd attempts to supply information and services that are error free we cannot guarantee the accuracy or completeness of any information in this web site or given by any means, by of its executives or employees. It is the duty of the users of any information given by Disruption Works Ltd to check by other means as to the accuracy or completeness of said information. Use any information or service given by Disruption Works Ltd at your own risk. Disruption Works Ltd will under no circumstances become involved in any disputes between any parties regarding trade or company names.

2.8 In any event no claim shall be brought unless you have notified us of the claim within one year of it arising;

2.9 In no event shall we be liable to you for any loss of business, contracts, profits or anticipated savings or for any other indirect or consequential or economic loss whatsoever;

3. THIRD PARTY MATERIALS

3.1 Disruption Works Ltd gives no warranty, representation or undertaking in relation to any third party materials or works.

3.2 Prior to any selection, use or reproduction by Client of Project, Disruption Works Ltd shall use reasonable efforts to, on reasonable request, provide Client with copies and evidence of such rights, clearances, permissions and licences as shall be necessary for the use of the Project by Client.

3.3 Subject to the foregoing Disruption Works Ltd shall have no liability to Client whatsoever in relation to the Project and gives no warranty and makes no representation as to whether Project contain or are free from racist, defamatory, sexually explicit, inflammatory, obscene or other legally restricted material and explicitly excludes all and any liability in relation thereto.

4 COOPERATION AND COMPLIANCE WITH THE POLICIES AND PROCEDURES OF [THE CLIENT]

4.1 Disruption Works agrees to cooperate fully with [THE CLIENT] in relation to Disruption Works's performance of its obligations under an Agreement and shall ensure that when any of its obligations or duties are performed on [THE CLIENT's] premises it shall ensure that its employees, agents or subcontractors comply at all times with [THE CLIENT's] reasonable requirements made known to Disruption Works relating to the access, use or occupation of such premises including without limitation all measures, rules and instructions

relating to health, safety, security and computer virus control.

5 EXPENSES

5.1 Where Disruption Works or a member of Disruption Works's staff is required by [THE CLIENT] to travel, take accommodation, incur other expenses or make use of the [THE CLIENT's] resources (such as telecommunications, fax, office equipment and space) in the proper performance of Disruption Works's obligations, the [THE CLIENT] will make available such resources on reasonable notice or if such resources cannot be made available by [The Client] pay Disruption Works for expense reasonably incurred to to provide such resources requested to enable Disruption Works to carry out and complete [THE CLIENT's] requirements.

6 COMPLY WITH Disruption Works SITE POLICIES

6.1 [THE CLIENT] shall ensure that when any of its obligations or duties are performed on Disruption Works's premises it shall ensure that its employees, agents or subcontractors comply at all times with Disruption Works's reasonable requirements made known to [THE CLIENT] relating to the access, use or occupation of such premises including without limitation all measures, rules and instructions relating to health, safety, security and computer virus control.

7 CONFIDENTIALITY

7.1 Each Party undertakes to respect the confidential nature of any information and not to divulge or make it accessible to third parties without the prior, written agreement of the other Party, unless ordered to do so by a court or other supervisory authority or disclosure is otherwise required by any applicable law.

8 DATA PROTECTION ACT

8.1 Each Party warrants to the other that, in relation to an Agreement it shall comply strictly with all requirements of the Data Protection Act 2018 (the "Act") and all regulations made under the Act and all European Directives and regulations in relation to the protection and transfer of personal data.

9 FORCE MAJEURE

9.1 For the purpose of these terms, a "Force Majeure Event" means acts of God, riots, war, strikes, epidemics, governmental regulations superimposed after the date of an Agreement, fire, communication line failures, power failures, natural disasters or anything beyond the reasonable control of the party claiming relief under this clause 14.6 that prevents that party's performance of its obligations under an Agreement.

9.2 Neither party is liable for failure to perform, or for a delay in performing, any of its obligations under an Agreement insofar as the performance of such obligations is prevented by a Force Majeure Event.

9.3 Each party shall promptly notify the other party of the occurrence of such a Force Majeure Event. All dates for delivery and time for performance obligations shall be extended by the time lost by reason of the Force Majeure event and each party



shall use all reasonable endeavours to continue to perform its obligations under an Agreement for the duration of such Force Majeure Event.

10. APPLICABLE LAW

10.1 All Agreements shall be governed by and construed in accordance with the laws of England and the parties thereby submit (subject to Clause 12 (Disputes)) to the non-exclusive jurisdiction of the Courts of England.

11 DISPUTE RESOLUTION

11.1. The parties shall attempt to resolve, in good faith, all disputes or disagreements between the parties with respect to the interpretation of any provision of an Agreement or to the performance by the parties of their obligations under an Agreement ("Matters in Dispute"). All dispute which shall at any time arise between the parties hereto which cannot be resolved by the Contract Managers shall be referred to the Managing Directors of [THE CLIENT] and Disruption Works

12 RELATIONSHIP OF THE PARTIES

12.1 Nothing in all/any Agreement shall or shall be deemed to create any partnership between the parties and neither is the employee or agent of the other.

13 COUNTERPARTS

13.1 an Agreement may be executed in any number of counterparts which together constitute one single agreement between the parties.

14. LEGISLATION AND POLICIES

14.1 Client shall comply with all applicable rules, regulations, codes of practice and laws relating to its use of the Project including without limitation its obligations under the Data Protection Act 2018; Regulation of Investigatory Powers Act 2016; Competition Act 1998, Enterprise Act 2002 and EC Directive and equivalent legislation.

14.2 Client shall comply with all applicable rules, regulations, codes of practice related to the third party providers that are engaged in any project. these may include large vendors such as Google, Amazon, IBM, Microsoft but not exclusively. Any breach may result in loss of service or action taken applicable to the breach. Disruption Works will not be held liable for any loss of service or expense that this may attract.

15. NOTICES

15.1 Any notice to be given by either party to the other may be sent by either e-mail, or recorded delivery to the address of the other party as appearing in an Agreement or ancillary application forms or such other address as such party may from time to time have communicated to the other in writing, and if sent by e-mail shall unless the contrary is proved be deemed to be received on the day it was sent or if sent by fax shall be deemed to be served on receipt of an error free transmission report, or if sent by recorded delivery shall be deemed to be served two days following the date of posting;

16. LAW

16.1 an Agreement shall be governed by and construed in accordance with English law and you

hereby submit to the non-exclusive jurisdiction of the English courts.

17. HEADINGS

17.1 Headings are included in an Agreement for convenience only and shall not affect the construction or interpretation of an Agreement.

18. EXECUTIVES AND STAFF LIABILITY.

18.1 In no event shall Disruption Works Ltd or its executives, staff or agents be liable to anyone for any delays, inaccuracies, errors or omissions with respect to the Information or domain registration or service or delivery of all or any part thereof, for any damage arising therefrom or occasioned thereby, or for the results obtained from the use of information given or service or domain registration or failure to register, a domain name.

19. PAYMENT

19.1 Disruption Works Ltd may charge additional Fees in accordance with its then prevailing rates:

19.2 in the event of delays or additional works caused or required by Client including its failure to provide Disruption Works Ltd with such information, Materials, instructions, media or approvals, as are reasonably required for the supply of the Project, properly and / or on time;

19.3. in the event of changes to the cost of labour, materials, services and other circumstances outside of Disruption Works Ltd's reasonable control.

19.4 in the event that Client requires the supply of Project, goods and services in addition to those described in the Confirmation of Order or any variations to the Project.

19.5 Invoices shall be issued a month in advance.

19.6 All payments must be in UK Pounds Sterling. If your cheque, Credit Card or other method, is returned by the bank or provider as unpaid for any reason, you will be liable for a "returned cheque/payment" charge of £50;

19.7 All charges for Services shall be due and payable upon receipt of invoice. Charges may be exclusive of 'Value Added Tax' which shall be paid additionally by you at the rate prescribed by law on submission by us of a VAT invoice;

19.8 Without prejudice to our other rights and remedies under an Agreement, if any sum payable is not paid on or before the due date, we shall be entitled forthwith to suspend the provision of Services to you;

19.9 Disruption Works Ltd may charge additional interest on any unpaid invoices at 5% above the current standard bank rate for unpaid amounts.

19.10 Disruption Works Ltd may pass unpaid invoices to collection agents and these will attract further fees that will also be due.



Development Terms

Definitions

IT IS AGREED as follows:

1 Definitions and Interpretation

1.1 The following capitalised terms shall have the meanings set out below:

"Agreement" - means an Agreement and all Schedules and Annexes hereto;

"Intellectual Property Rights" - Any and all copyright and all related rights, neighbouring rights including any rights relating to unauthorised extraction or re-utilisation, design rights, domain name rights and any other intellectual property rights;

"Client Group" - means THE CLIENT, its parent undertakings and their subsidiary undertakings from time to time as defined in Regulations 3 and 4 of the European Communities (Companies: Group Accounts) regulations, 1992 (SI No 201 of 1992) and "member of the Client Group" shall be construed accordingly.

"Project" - Shall mean the delivery of the Deliverables as set out in the Project plan;

"Price" - Shall mean the total agreement price set out in Project plan to an Agreement as may be varied from time to time in accordance with Clause 16 (Changes) and the terms of an Agreement;

"Project Budget" - Shall mean the payment amounts and payment milestones set out in the project plan as may be varied from time to time in accordance with Clause 16 (Changes) and the terms of an Agreement;

"Project Personnel" - Shall mean a party's employees agents or sub-contractors who are engaged wholly or partly in the performance of the Project.

"Project Plan" - The timetable and details set out and agreed, as may be varied from time to time in accordance with Clause 13 (Changes) and the terms of an Agreement, this may also be referred to as a PDD;

"Retained Rights" - All Intellectual Property Rights relating to the know how, technical or business methodologies applied by Disruption Works in the course of the Project.

"Time and Materials Rate" - means the rates as defined in the project budget for consultancy work carried out at [THE CLIENT]'s request.

"Deliverables" - Shall mean the items described in Purpose and Project Management

"Licensing" - shall mean licenses required to complete a development project.

1.2 In an Agreement unless the context otherwise requires:

1.2.1 references to a particular Clause or schedule shall be a reference to that Clause in or schedule to an Agreement, as they may be amended from time to time pursuant to an Agreement;

1.2.2 the headings are inserted for convenience only and shall be ignored in construing an Agreement;

1.2.3 unless the contrary intention appears, words importing gender shall include any gender and words importing the singular shall include the plural and vice versa; and

1.2.4 reference to the words "such as", "include", "including" or "for example" are to be construed

without limitation to the words that follow the reference

1.3 To the extent that there is a conflict between:

1.3.1 the terms and conditions in an Agreement (excluding the schedules or attachments); and

1.3.2 any schedule or attachment to an Agreement, then Agreement (excluding the schedules or attachments) shall prevail over such schedule or attachment to the extent of the inconsistency.

2. Disruption Works LTD OBLIGATION

2.0 Disruption Works Ltd undertakes that the Project shall be faithful to the basic conceptualisation of the underlying works, pitch or Proposal (where one exists) and reflect the same standards of quality and integrity.

PURPOSE AND PROJECT MANAGEMENT

2.1 Disruption Works agrees to carry out the Project in consideration of and subject to payment of the Price by [THE CLIENT] in accordance with an Agreement.

2.2 The Client shall appoint a representative (the "[Client] Project Manager") and Disruption Works shall appoint a representative (the "Disruption Works Project Manager") (together the "Project Managers")

2.3 Notes of meetings with the Client ("Meeting Minutes") shall be kept by Disruption Works and submitted to [The Client] for its approval

2.4 Approved Meeting Minutes or Approved Steering Committee Reports shall be binding upon [THE CLIENT] and be deemed to be incorporated into an Agreement and may only be varied in accordance with Clause 16 (Change) as a Change unless otherwise agreed by Disruption Works.

3 VALIDATION OF DELIVERABLES

3.1 Any request for a change to a Deliverable beyond the scope of the validation procedure for that deliverable shall be deemed to be a Change for the purpose of clause 16 (Change) and shall be implemented in accordance with that clause.

3.2 [THE CLIENT] acknowledges that once a Deliverable is deemed validated in accordance with this clause, Disruption Works has discharged all of its obligations under an Agreement in relation to that Deliverable.

4. INSPECTION AND ACCEPTANCE

4.1 Client shall inspect the Project regularly and shall inform Disruption Works Ltd immediately if it wishes to reject any part of the Project because such do not comply with the Proposal or are defective in material and workmanship;

4.2 If the Project do not comply with the Proposal or are defective in material and workmanship Disruption Works Ltd 's liability shall be limited to correcting such defects within a reasonable time.

4.3 Client shall only be entitled to reject the Project because such do not comply with the Proposal or are defective in material and workmanship and if they are not rejected within 48 hours of delivery then Client shall be deemed to accept the Project. Rejection without good reason shall be deemed a breach of these terms.

5. INTELLECTUAL PROPERTY RIGHTS / CONFIDENTIALITY

5.1 All copyright, design right, registered designs, trademarks, patents, database rights and confidential information and ideas and all other rights whatsoever of a like nature worldwide whether registered or not of whatever nature in material devised, created or commissioned by Disruption Works Ltd, in supplying the Project and under an Agreement will vest in and belong to Disruption Works Ltd unless otherwise agreed and specified in writing on the Confirmation of Order or otherwise and signed by both Parties.

5.2 In consideration of and upon payment of the Fees in full, Client shall have the Rights of Use set out in the Confirmation of Order which rights shall take effect on receipt by Disruption Works Ltd of the Fees. Where no such rights are specified Client is granted a non-exclusive licence to use the Project for the Purpose described in the Confirmation of Order, Proposal or other Project documentation. Rights of Use shall be extended only with the consent of Disruption Works Ltd and payment of additional fees.

5.3 Client grants Disruption Works Ltd a nonexclusive royalty free licence to use the Materials for all purposes relating to an Agreement and warrants that it has obtained and is fully entitled to grant Disruption Works Ltd these rights and that the Materials are free of racist, defamatory, obscene and other legally restricted material.

5.4 Client undertakes that it will keep secret and confidential the terms of an Agreement and any information supplied by Disruption Works Ltd in connection with an Agreement or the business of Disruption Works Ltd (including the Proposal) and the Project and shall not disclose or make available such information or part thereof to any third party (except to its own employees and advisers and then only on a need to know basis) without the Disruption Works Ltd's prior written consent PROVIDED THAT this Clause shall not extend to information which was and can be shown to be rightfully in the possession of Client prior to the commencement of the negotiations leading to an Agreement or which is in the public domain (other than as a result of a breach of this Clause);

5.5 Client undertakes to Disruption Works Ltd to indemnify and hold harmless Disruption Works Ltd in full and defend at its own expense Disruption Works Ltd against all costs, damages and losses incurred by Disruption Works Ltd arising out of its use of the Materials or breach by Client of this clause 5.

5.6 Client shall not modify, adapt or translate the Project except with the prior written consent of Disruption Works Ltd or as otherwise permitted by law where all modifications, adaptations, translations shall belong to and vest in Disruption Works Ltd unless otherwise agreed and specified in writing on the Confirmation of Order.

5.7 Disruption Works Ltd warrants that it will use reasonable efforts to ensure that the Project do not infringe the copyright of any third party.

5.8 Disruption Works shall upon payment by [THE CLIENT] of all sums due under an Agreement assign to [THE CLIENT] all Intellectual Property Rights (other than the Retained Rights which shall remain the property of Disruption Works) in the deliverables and waive all moral rights in relation to the deliverables to the extent permitted by law.



6 Disruption Works shall issue invoices:

6.1 in accordance with the Budget Schedule

6.2 from time to time in respect of work outside the scope of the Project carried out by Disruption Works at the request of [THE CLIENT] at the Time and Materials Rate or otherwise on Disruption Works's then current time and materials charging basis;

6.3 from time to time in respect of Disruption Works's reasonable expenses incurred under Clause 5.1 ([THE CLIENT]'s Obligations) and otherwise in the performance its obligations under an Agreement; and

6.4 as otherwise contemplated by an Agreement

6.5 If Client requires any change or alteration to the Project ("Change"), Disruption Works Ltd and Client shall, prior to such change being effective or implemented, agree:

6.5.1 the nature of the Change;

6.5.2 the procedures for implementation of such Change; and

6.5.3 the variation to the Fees.

6.6 Until any Change is formally agreed between Client and Disruption Works Ltd, Disruption Works Ltd will continue to perform and be paid for the Project as if the Change had not been proposed, unless otherwise requested by Client.

6.7 All and any Changes to the Project shall be reflected and accompanied by appropriate amendments to the Proposal and Fees.

7 [THE CLIENT]'s OBLIGATIONS

7.1 Make resources available

7.2 [THE CLIENT] shall devote sufficient resources and appropriately qualified Project Personnel for as much time as is reasonably necessary to enable Disruption Works to deliver the Project in accordance with the Project Plan and Payment Schedule and fulfill their obligations under an Agreement.

7.3 Provide information. [THE CLIENT] shall provide Disruption Works with all specialist information relating to [THE CLIENT]'s business and target market that Disruption Works reasonably requires in order to perform its obligations under an Agreement.

7.4 Comply with Disruption Works's reasonable directions and cooperate. [THE CLIENT] shall comply with Disruption Works's reasonable directions (including its project management methodology set out in the Project Plan) and otherwise use its best endeavours to cooperate fully with Disruption Works to enable Disruption Works and [THE CLIENT] to deliver the Project in accordance with the Project Plan and Payment Schedule and fulfill their obligations under an Agreement.

8. RISK AND TITLE

8.1 Risk in any reports or information delivered to Client will pass to Client on dispatch and until payment in full has been received in cleared funds by Disruption Works Ltd in respect of the Project, title in any physical products delivered to Client shall remain with Disruption Works Ltd.

8.2 Client shall take out such insurance as shall be prudent against all risks usually incurred in respect of the Work whilst in its possession or control.

8.3 [THE CLIENT] shall satisfy itself that the implementation of the Project by Disruption Works will be adequate for the purpose of the [THE CLIENT]'s business.

8.4 Disruption Works does not monitor the content or use of any website owned or operated by or on behalf of [THE CLIENT] notwithstanding Disruption Works's engagement in developing or maintaining such website or content and therefore [THE CLIENT] shall be responsible for all such content and use (including without limitation compliance with laws and regulations).

8.5 [THE CLIENT] shall back up its data and files before any intervention on the part of Disruption Works, and the latter shall accept no liability for the accidental destruction thereof.

9. WARRANTS

Disruption Works warrants, represents and undertakes that:

9.1 Disruption Works is capable of validly making the assignment and waiver in this Clause 10 (limitations & Liabilities); and

9.2 the possession or use of the deliverables by [THE CLIENT], in accordance with an Agreement will not infringe the Intellectual Property Rights of any third party.

10 LIMITATION OF LIABILITY

10.1 Except as expressly provided in an Agreement or as prohibited by law (and without limiting liability for personal injury or death arising from Disruption Works's negligence or fraudulent misstatement) the deliverables are provided 'as is' with a three month warranty to allow for debugging and the resolution of minor software problems

10.2 The entire liability of Disruption Works whether in contract or tort, breach of statutory duty, or otherwise, and whether or not arising from negligence on the part of Disruption Works in respect of the project shall be limited to the sums received under an Agreement.

10.3 Except in the case of fraud or death or personal injury caused by negligence, Disruption Works excludes (to the fullest extent permitted by law) all liability to [the client], whether in contract, tort (including negligence), breach of statutory duty or otherwise:

10.3.1 for any loss of profits, loss of sales, loss of business or agreements, loss of goodwill, loss of or wasted management of staff time, loss of use of software or data, loss of anticipated savings or indirect, special or consequential loss that [the client] may suffer or incur;

10.3.2 for all costs, losses, claims, damages, expenses or proceedings incurred or suffered by [the client] arising in connection with:

10.3.2.1 any failure by Disruption Works to perform its obligations under an Agreement resulting from any failure of [the client] to perform its own obligations under an Agreement;

10.3.2.2 a failure of [the client]'s systems;

10.3.2.3 any act or omission of any third party or the goods or services provided by any third party;

10.3.2.4 the introduction of any virus into [the client]'s systems or corruption any of [the client]'s data except where such introduction of a virus or corruption of [the client]'s data results from the

negligence or willful misconduct of Disruption Works.

10.4 Disruption Works is not responsible for the protection of content, or for the nature, substance or properties of the data that [the client] may (or may permit users to use on or introduce into the web site.

11. TERMINATION

11.1 Either party may terminate an Agreement forthwith on giving notice to the other if:

11.1.1 the other commits any serious breach of any term of an Agreement and, in case of a breach capable of being remedied, shall have failed, within thirty (30) days after the receipt of a request in writing so to do (such request to contain a warning of intention to terminate); or

11.1.2 the other party shall have a receiver or administrative receiver appointed over it or over any part of its undertaking or assets; or shall pass a resolution for winding-up (otherwise than for the purpose of a bona fide scheme of solvent amalgamation or reconstruction) or a court of competent jurisdiction shall make an order to that effect; or if the other party shall become subject to an administrative order; or shall enter into any voluntary arrangement with its creditors, or shall cease or threaten to cease to carry on business.

11.2 Any termination of an Agreement (howsoever determined) shall not affect any accrued rights or liabilities of either party nor shall it affect the coming into force or the continuance in force of any provision in an Agreement which is expressly or impliedly intended to do so after termination.

12 TRANSFER

12.1 Neither party shall assign its rights and obligations under an Agreement without the prior written consent of the other party, except that both parties may assign their rights and obligations to members of their respective Groups without the prior written consent of the other parties

12.2 Disruption Works may enter into any sub-contract for the performance of its obligations under an Agreement without the prior written consent of [THE CLIENT].

13 CHANGES

13.1 [THE CLIENT] may at any time request Changes to the Project, Project Plan or Budget Schedule by giving written notice of such request to Disruption Works (each Change being a "Change"). The parties agree that any Deemed Change shall be regarded as a Change that already been authorised by [THE CLIENT] under this Clause 13.

13.2 Disruption Works shall indicate as soon as reasonably practicable by notice in writing to [THE CLIENT] the cost and impact of the Change, the terms upon which Disruption Works will perform the Change and Disruption Works's justification for such terms.

13.3 If Disruption Works gives written notice to [THE CLIENT] agreeing to perform the Change upon the terms already agreed between the parties, an Agreement shall be deemed automatically to have been amended so as to include the Change and thereafter Disruption Works shall perform an Agreement upon the basis of such amended terms.

13.4 Disruption Works may make the acceptance of the Change subject to different terms to those



already agreed between the parties if the Change substantially alters the Project Plan, Budget Schedule or other terms and conditions of an Agreement. If Disruption Works gives [THE CLIENT] notice of his conditions for the acceptance of the Change [THE CLIENT] shall within 5 working days of the date of Disruption Works's written notice, elect by written notice to Disruption Works whether or not it wishes the Change to proceed. Whether or not [THE CLIENT] agrees to proceed with the Change following the 5 working day notice, the Project Plan shall be deemed automatically to have been accordingly extended.

13.5 If [THE CLIENT] elects to proceed with a Change it shall issue an order of the Change to proceed, which will be duly appended to the Agreement, and which will contain therein all terms and conditions applicable to the Change (in so far as they vary from these terms and conditions). Disruption Works expressly acknowledges that no order to proceed with any Change shall be binding upon [THE CLIENT] unless it is signed by the [Client's] Project Manager, in which case an Agreement shall be deemed automatically to have been amended so as to include the Change requested by [THE CLIENT] and such terms and thereafter Disruption Works shall perform an Agreement upon the basis of such amended terms.

13.6 Any dispute between [THE CLIENT] and Disruption Works about the necessity of a Change, or the conditions upon which a Change is to be made and Disruption Works's right to reject Changes shall be subject to clause 12 (Disputes)

13.7 The following events are in each case a "Deemed Change" if they involve a material impact upon the Project, Project Plan or Budget Schedule or any potential performance degradation:

(a) the introduction by [THE CLIENT] of a delay in the performance of [THE CLIENT]'s obligations or [THE CLIENT]'s involvement of a third party (such as hosting companies, software editors and telecommunication operators) in the Project at any time during the Project Plan;

(b) a failure to perform [THE CLIENT]'s obligations under clause 5 ([THE CLIENT]'s Obligations) in a timely manner.

14. INNOVATION PROJECTS

14.1 Third parties

As part of any development that is an innovation project we may use parties that provide the latest technology. This technology in its nature is new and liable to change. Disruption Works will endeavour to resolve changes due to third party amendments if they affect a service. However, there would be an appropriate charge for the amendments.

14.1.1 In the event of the third party vendor changing a feature permanently and making the feature irretrievable, Disruption Works do not warrant that work and will not be held liable for any costs or inconvenience that this may cause.

14.2 Reliability and Upgrading

Innovation in its nature can be a source of change and there are usually paths to upgrades or new ways of working. These can be unreliable or difficult to implement. Disruption Works will charge for any upgrade of work that is already in use, appropriately against time taken. They will not be held liable for change of function or loss of service for non

upgraded and upgraded services for these innovation projects.

14.3 Compulsory Changes

Some changes may be compulsory and whilst Disruption Works will try to avoid charges, then they will charge if the work attracts significant effort. Compulsory may include security changes or loss of service changes.

14.4 Policy Changes

If any of the major third party vendors change policies for something that affects a service that Disruption Works have delivered, then they will not be liable for any affect that this has on that service or warranty that the service attracts.

15 THIRD PARTY VENDOR SOFTWARE AND SERVICES

15.1 Licensing

Disruption Works may license software on behalf of the CLIENT. These licenses should be kept up to date and the fees paid to allow for renewal or setup and no delay or break in service. If the license expires then the service may be terminated without notice if the third party vendor removes service for none payment. Changes to the services that a license covers may well be out of Disruption Works control and we will not be held liable for those changes.

15.2 Fees

Fees for licensing vary and Disruption Works does not guarantee pricing for a vendor beyond the term already paid for in advance. We will not be held liable for any increases that we need to pass on in billing.

15.3 Warranty

We choose our vendor partners and services based on their reputation and fit for purpose application. However, if the software fails through no fault of the Disruption Works team, then we cannot warranty the third party and be liable for any lose therefore.

16 MISC

16.1 Waiver of remedies

No forbearance delay or indulgence by either party in enforcing the provisions of an Agreement shall prejudice or restrict the rights of that party nor shall any waiver of any breach operate as a waiver of a subsequent breach and no right power or remedy herein conferred upon or reserved for either party is exclusive of any other right power or remedy available to that party and each such right power or remedy shall be cumulative.

15.2 Entire Agreement and Changes

an Agreement supersedes all prior agreements arrangements and undertakings between the parties and constitutes the entire agreement between the parties relating to the subject matter of an Agreement. No addition or modification of any provision of an Agreement shall be binding upon the parties unless made by a written instrument signed by duly authorised representatives of each of the parties or accordance with Clause 13 (Changes) or as otherwise contemplated under an Agreement.



Bot and Assistant Terms

1. License

1.1 Grant of License

Disruption Works Ltd grants to you a limited, non-exclusive, non-transferrable and revocable license to DISRUPTION WORKS online voice and natural language processing services as well as any documentation, files, or website information accompanying the services ("Services") solely to the extent necessary for you to create a natural language interface that operates solely in connection with your devices ("Devices") and/or software services/applications ("Applications") Any violation of the terms of this Agreement shall automatically revoke the license granted herein.

1.2 Limited License Service

The licenses granted herein are contingent upon Disruption Works's receipt of the applicable license fees and taxes due. Fees paid for Services shall allow you to use Services for the duration of the subscription service, as applicable, as selected by you during your registration of the Services ("Subscription Period"). The fees owned for the use of the Services are set forth on DISRUPTION WORKS's website and are subject to change without notice. License fees may vary depending on the usage of the Services. These fees are owed regardless of whether or the Services is actually used. No refunds will be given for any unused Services or any early termination of the Subscription Period.

1.3 Trial, Evaluation, and Beta Services

If this Agreement pertains to a trial, beta, or evaluation license then the licenses granted under this Agreement will terminate upon the expiration or cancellation of the trial or evaluation period. You agree to use the Services and any services only for the duration of the trial or evaluation period and only for evaluation or testing purposes. All such licenses are limited to one per customer per promotion or beta test.

1.4 Restrictions

The licenses granted herein are only valid if:

- i. the Services are NOT modified in any manner;
- ii. all copyright and proprietary notices or labels in the Services are maintained in their original format;
- iii. the Services are only installed and used in accordance with your network security policies
- iv. you possess the necessary authority and power to install the Services you promptly pay all license fees when due this Agreement is accepted without any modification you have not breached the terms of this Agreement in any manner
- v.

1.5 Registration

When registering or activating Services, you may be required to select a username and password. Maintaining the confidentiality of this password and username is your responsibility, and Disruption Works is not responsible for any loss or damage

arising from unauthorized access to your account or your failure to comply with this section. You are fully responsible for any activities that occur under your username even if unauthorized. You must notify Disruption Works immediately of any unauthorized use of your account.

2. Services

2.1 Limited License

The licenses granted herein are only for the purpose of allowing you to connect to and use the Services for your personal or internal business use. You will not use the services to perform natural language processing for any third parties

2.2 Delivery

Disruption Works shall provide you with a web interface and an API protocol based interface necessary to use the Services ("Interface"). You agree to access the Services only through the Interface and will not create any derivative works of the Interface or the Services. You agree not to circumvent any limitations to the Services or Interface as implemented by Disruption Works.

2.3 Storage

When using this Services and the related services, Disruption Works will save a copy of each record you designate as requiring storage. The saved records will be transferred over the Internet to a server operated by Disruption Works or an affiliate or partner of Disruption Works. Disruption Worksⁱ disclaims all liability for the Services, including any resulting from lost or compromised data. Disruption Works will keep data with reasonable security asⁱⁱ part of a solution via our own or partner servers/resources. You give Disruption Works permission to transmit all records designated by you as requiring storage to a remote data center operated by Disruption Works or an affiliate or partner of Disruptionworks.uk. ("Storage Servers")ⁱⁱⁱ.

2.4 Data Loss

Disruption Works does not maintain a simple access backup copy of all data stored on our servers and does not guarantee the information against loss or destruction. In the event that this Agreement is terminated, Disruption Works may in its sole discretion and without notice to you delete or deny access to the backed up data and such data or records will not be available to you. Disruption Works and its affiliates may retain (but shall have no obligation to retain) your data for a period of time after your subscription to the Services expires in order to allow you to renew the Subscription Period if desired.

2.5 File Deletion

Disruption Works does not maintain a simple access copy of the data backed up to our servers and does not guarantee the information against loss or destruction. In the event that the licenses granted herein are revoked, lapse, or terminate, whether by you or by Disruption Works lapse of any trial or evaluation period, Disruption Works may, in its sole and absolute discretion, without notice to you,

delete or deny access to the backed up data and such data or records will not be available to you. You agree that Disruption Works and its affiliates may retain (but shall have no obligation to retain) your data for a period after your trial or license has been terminated, expired, or otherwise lapsed, as part of Disruption Works's marketing to you the opportunity to purchase, renew, or extend a license.

2.6 Broadcast and Schedule Messages

Disruption Works will allow to send broadcast and schedule messages to active users within the restrictions of Facebook or Google's restrictions and conditions of spamming and non promotional messages, these may change outside of our control.

2.7 End User Data

You acknowledge and agree that you are solely responsible for obtaining all required consents from End Users in connection with any use of your Devices or Applications, which consent shall be compliant with all applicable data protection legislation and other privacy laws, rules, and regulations. Before collecting any End User Data or other information from End Users, you must provide adequate notice of what End User Data and other information you collect and how it will be used and/or shared and obtain any necessary consents. You and your Devices and Applications shall comply with all privacy laws and regulations in connection with your access and use of the Services. You will provide and adhere to a privacy policy for your Device or Application that: Complies with all applicable laws, rules, and regulations Is conspicuously displayed to all End Users Clearly and accurately describes to End Users what data and user information you collect (such as personally identifiable information, login information, etc.) and how you use and share such information with Disruption Works and third parties.

2.8 Service Uptime

Disruption Works doesn't guarantee 100% uptime of the service, our uptime is usually 95%. For dedicated uptime up to 99% please contact info@disruptionworks.uk for the quotation. We exclude emergency updates and patches from regular uptime targets to ensure secure environments.

3. Ownership

3.1 No Ownership Rights

The Services are being licensed, not sold. This Agreement does not grant any ownership rights to you and gives you only a limited license to use the Services during the term of the Agreement. The Services and all related intellectual property rights, whether under copyright, trade secret, patent, or trademark laws, are owned by Disruption Works and/or its licensors. Disruption Works may pursue all legal remedies for use of the Services in violation of this Agreement. No license is granted herein to resell, create derivative works, reverse engineer, repackaging, or modify the Services. Use of the



Services within your commercial enterprise for internal purposes is expressly allowed.

3.2 Modification

Disruption Works may modify or discontinue any of its Services or the related Services without notice. Disruption Works will provide notice of material changes to the Services or changes to this Agreement by posting such changes at DISRUPTION WORKS web-site which shall be your sole notice of such changes. You agree and acknowledge that you will periodically check the website to inform yourself of any such changes.

3.3 Submissions

In connection with the operation of the Services, Disruption Works receives, utilizes, and analyzes communications sent to Disruption Works and any of your stored records ("Submissions"). You retain ownership of your Submissions.

4. Payment

4.1 Fees

The fees for using the Services are set forth on the DISRUPTION WORKS website which may be modified by Disruption Works. Continued use of the Services and the non-termination of your account with DISRUPTION WORKS after fee changes are posted to the website constitutes your acceptance of the prices as modified. You agree to pay all fees fully and promptly.

4.2 Method of Payment

License fees for the Services must be paid within 30 days of invoice. Information provided to Disruption Works or a third party payment processor to pay for the Services shall be automatically charged for the Services upon renewal. In the event that Disruption Works or a third party payment processor is unable to bill the credit card or account on file or you request that Disruption Works not bill the credit card, you shall be solely responsible for any renewal payment required. In the event that payment is not made, the Services and services may become unavailable to you and Disruption Works may terminate this Agreement without further notice to you.

4.3 Rejected Charges

If any charges are rejected by your credit card issuer or bank, then Disruption Works may deactivate your account until payment is successfully received. Disruption Works may deactivate any account that has a disputed charge until Disruption Works, in its sole discretion, determines the dispute resolved.

4.4 Billing Issues

You must provide Disruption Works notice of any billing problems or disputes within sixty (60) days after they first appear on the statement you receive from your bank, credit card company, or other billing company. Failure to notify Disruption Works of the problem within the sixty (60) day period will result in your acceptance of the charges and you waive the right to dispute such problems or discrepancies. Failure to use your account will not be deemed a basis for refusing to pay any charges.

Disruption Works does not provide any refunds for any Services.

4.5 No Refund Policy

Disruption Works has no-refund policy on all of the pricing plans. If you want to deactivate your subscription just give us 30 days notice, outside of your contract period.

5. Restrictions and Representations

5.1 Lawful Use

The Services is solely for lawful purposes and use. You are responsible for ensuring that all use of the Services is in accordance with this Agreement. You are solely responsible for ensuring that your use of the Services complies with all applicable laws, statutes, ordinances, regulations, rules and other government authority. The Services is provided subject to this standard commercial agreement and qualifies as commercial computer Services within the meaning of the applicable government acquisition laws. Services shall not be used to display, support, develop, supply or market the physical effects of violence (including, without limitation, blood, gore and organs) on humans or human-like characters, explicit sexual content, sex crimes, disparagement of ethnic or religious groups, racial epithets, profane language or hate speech.

5.2 Compliance

You agree

- i. Not to interfere or disrupt networks connected to Disruption Works's services. To comply with all regulations, policies and procedures of networks connected to the services. Not to use the services to infringe any third party's copyright, patent, trademark, trade secret or other proprietary rights or any third party's rights of publicity or privacy.
- iv. Not to post, distribute, or otherwise make available or transmit any computer file that contains a virus, Trojan, adware, or other malware
- Not to attempt to gain unauthorized access to other computer systems.
- Not to create an Application that functions substantially the same as the Services and offer it for use by third parties
- Not to transmit any unlawful, harassing, libelous, defamatory, racist, indecent, abusive, violent, threatening, intimidating, harmful, vulgar, obscene, offensive or otherwise objectionable material of any kind or nature.

5.3 Export

You represent and warranty that you are not located in and will not modify, export or re-export, either directly or indirectly, the Services to any country or entity under UK restrictions or to any country or entity subject to applicable trade sanctions. The UK restricted country and persons list is subject to change without notice from Disruption Works, and you must comply with the list as it exists in fact. Disruption Works SHALL NOT BE LIABLE FOR YOUR VIOLATION OF ANY SUCH EXPORT OR IMPORT LAWS, WHETHER UNDER UK LAW OR FOREIGN LAW.

6. Disclaimer of Warranties

6.1 Technical Support

Except as otherwise provided herein, Disruption Works is under no obligation to provide technical or customer support for the Services. You are solely responsible for properly installing and using the Services. You are responsible for the procurement of any hardware or services required to use the Services, including any computers, servers, or Internet access.

6.2 Use of Internet

The Services are provided over the Internet. As such, the Services are subject to the operation of the Internet and telecommunications infrastructures as well as the operation of your Internet connection services, all of which are beyond the control of Disruption Works. Disruption Works does not warrant that the services will be uninterrupted or that you will be able to access or use the Services at the location and times of your choosing.

6.4 Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, Disruption Works DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESSED OR IMPLIED, IN EQUITY OR AT LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. Disruption Works DOES NOT WARRANT THAT THE SERVICES WILL MEET YOUR REQUIREMENTS OR NEEDS. YOU SHALL BEAR THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE SERVICES.

6.5 Limitation

Some jurisdictions do not allow or limit the exclusion of warranties. In such jurisdiction, these provisions shall apply to you to the maximum extent allowed by law.

7. Limitation of Liability

7.1 Special Cases

Nothing herein shall exclude or limit the liability of either party for death or personal injury resulting from the negligence of that party or its directors, officers, employees, contractors or agents, or in respect of fraud or of any statements made fraudulently by either party.

7.2 Responsibility

YOU ARE ULTIMATELY RESPONSIBLE FOR ANY LOSSES OR DAMAGES INCURRED BY YOU AS A RESULT OF USING OR INSTALLING THE SERVICES. Disruption Works WILL NOT BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THE SERVICES, EVEN IF Disruption Works HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF THE DAMAGE WAS FORESEEABLE.

7.3 Limitation on Liability

EXCEPT AS STATED IN SECTION 7.1, Disruption Works AND ITS AFFILIATES, OFFICERS, LICENSORS,



AND/OR CONTRACTORS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE EXTENT THAT A STATE DOES NOT PERMIT THE EXCLUSION OR LIMITATION OF LIABILITY AS SET FORTH HEREIN, Disruption Works'S LIABILITY IS LIMITED TO THE FULL EXTENT PERMITTED BY LAW IN SUCH STATE.

7.4 Data Transfer

ALL MATERIAL AND/OR DATA DOWNLOADED OR OBTAINED THROUGH THE SERVICES OR RELATED SERVICES IS AT YOUR OWN RISK. YOU ARE SOLELY RESPONSIBLE FOR THE USE OR YOUR POSSESSION

OF SUCH DATA OR MATERIAL

Disruption Works DOES NOT ACTIVELY MONITOR ANY INFORMATION OR MATERIAL TRANSFERRED THROUGH ITS SERVICES AND CANNOT WARRANT THE CONTENT OF SUCH MATERIAL OR DATA.

7.5 Limitations on Remedy

Except for actions and claims related to a party's indemnification obligations, all actions or claims relating to this Agreement must be brought within one (1) year from the date when the cause of action occurred.

8. Termination

8.1 Term

This Agreement is effective until terminated by you or by Disruption Works. Any Additional Services is licensed only for the Subscription Period selected during the registration or upgrade, which is generally a one-year term. The Subscription Period may be renewed by paying an additional license fee as set forth on the DISRUPTION WORKS website. This renewal fee may be charged automatically to the credit card used to initially pay for the Services.

8.2 Termination by You

Services may be terminated by notifying Disruption Works of your intent to terminate this Agreement. Notification of termination must be sent by email to support@Disruptionworks.uk. Your termination will be effective upon Disruption Works's receipt and processing of the email. Processing may take up to 24 hours.

8.3 Termination by Disruption Works

Disruption Works may terminate this Agreement at any time and for any reason. Disruption Works may monitor its systems for excessive consumption of network resources and may take technical or other remedies deemed necessary to prevent or eliminate any excessive consumption. If Disruption Works deems your use to be excessive, Disruption Works may terminate your account or adjust the price of the Services.

8.4 Events Upon Termination

Upon termination, you must immediately cease using the Services. Upon termination, Disruption Works may disable further use of the Services or related Services without further notice and may delete, remove, and erase any account information

and any data stored by Disruption Works. Such deletions are in Disruption Works's sole discretion and may occur without notice to you. No refunds shall be given for any reason.

9. Indemnity

You agree to release, indemnify, defend and hold harmless Disruption Works and any of its contractors, agents, employees, officers, directors, shareholders, affiliates and assigns from all liabilities, claims, damages, costs and expenses, including reasonable attorney's fees and expenses, of third parties relating to or arising out of (a) your use or misuse of the Services, (b) your breach of this Agreement, or (c) your infringement upon any intellectual property or other proprietary right of any person or entity. Disruption Works may, at its own expense, assume the defense and control of any matter otherwise subject to indemnification by you. Doing so shall not excuse your indemnity obligations in this Agreement. The terms of this paragraph will survive any termination or cancellation of the Agreement.

10. Privacy

10.1 Privacy Policy

Disruption Works has built its products and services with your privacy and security in mind. To keep you informed of its privacy practices, Disruption Works periodically publishes a Privacy Policy that is incorporated by reference into this Agreement. You can view the Privacy Policy at <http://www.DISRUPTIONWORKS/privacy> Disruption Works may update its Privacy Policy in its sole discretion. Any amendments to the Privacy Policy will be posted on the Disruption Works website. Please periodically review our website for changes to the Privacy Policy.

11. Severability

If a provision of the Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remaining provisions of the Agreement will not be affected, impaired or invalidated. If the absence of the provision adversely affects the substantive rights of a party, the parties agree to replace the provision with a new provision that closely approximates the economic and proprietary results intended by the parties.

12. Force Majeure

Any delays in or failure by either party in the performance of any obligation under this Agreement shall be excused to the extent that such failure or delay is caused by occurrences beyond the party's reasonable control, including acts of God, storms, hurricane, earthquakes, riots, war (whether declared or not), sabotage, interruption or failure of telecommunication or digital transmission links, Internet slow-downs or failures, and any other cause that cannot reasonably be foreseen or controlled by such party. A party will not be liable

as result of failures or errors related to the use or operation of the Internet.

13. Waiver

No waiver, delay or discharge by a party will be valid unless in writing and signed by an authorized representative of the party against which its enforcement is sought. Neither the failure of either party to exercise any right of termination nor the waiver of any default will constitute a waiver of the rights granted in the Agreement with respect to any subsequent or other default.

14. Amendments

Disruption Works may amend this Agreement and the Services and related services offered under the Agreement in its sole discretion without notice, including license fees, availability, equipment and Services requirements, and limits or restrictions on the use of Services or services. Disruption Works may impose additional restraints on the use of the Services at any time. Any amendment made to this Agreement shall be posted on the DISRUPTION WORKS website and is effective immediately after posting the Agreement. The website posting shall be your sole notice of any such changes. You agree to check the DISRUPTION WORKS website periodically to obtain notice of any changes. Continued use of the Services after a change constitutes your acceptance of the change. Section headings are for convenience only and are not part of the Agreement itself.

15. Assignment

You may not assign or transfer, or purport to assign or transfer, any of your rights, duties, or obligations under the Agreement to any person or entity, in whole or in part, whether by assignment, merger, transfer of assets, sale of stock, operation of law, or otherwise. Disruption Works may assign or transfer this Agreement in its sole discretion.

16. Notices

All questions, notices, demands, or requests to Disruption Works with respect to this Agreement shall be made in writing to: Disruption Works., Plymouth Science Park, 1 Davy Road, Plymouth, PL76 8BX. All notices to you shall be made by posting the notice on the DISRUPTION WORKS website or in client emails.

17. Survival

This Agreement shall be applicable for as long as you use the Services. All provisions regarding confidentiality, proprietary rights, limitation of liability, indemnity, and non-disclosure shall survive this Agreement.

18. Our clients

By using Disruption Works services, we expect you are using Disruption Works for company purposes



so we use company name as our clients, unless specifically stated separately.

19. Acceptance

BY USING, APPLYING FOR, OR ACCEPTING THE SERVICES YOU AGREE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND THAT YOU WILL BE BOUND BY AND COMPLY WITH IT. DO NOT USE THE SERVICES IF YOU DO NOT AGREE TO THIS AGREEMENT.

IN NO EVENT WILL Disruption Works Ltd OR ITS EXECUTIVES BE LIABLE TO ANY PARTY (i) FOR ANY DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS OR BUSINESS, AND THE LIKE), OR ANY OTHER DAMAGES ARISING IN ANY WAY OUT OF THE AVAILABILITY, USE, RELIANCE ON, OR INABILITY TO USE Disruption Works Ltd SERVICES OR DOMAINS REGISTERED BY Disruption Works Ltd OR ANY 'INFORMATION', EVEN IF Disruption Works Ltd SHALL HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, OR OTHERWISE; OR (ii) FOR ANY CLAIM ATTRIBUTABLE TO ERRORS, OMISSIONS, OR OTHER INACCURACIES IN, OR DESTRUCTIVE PROPERTIES OF ANY INFORMATION GIVEN OR DOMAIN REGISTRATIONS. The entire risk as to the quality and performance of Disruption Works Ltd Services and the accuracy, adequacy, completeness, currentness, validity and quality of any Information or service or domain registration is with the user/customer.

21. ENTIRE AGREEMENT

These terms and conditions together with any documents expressly referred to in them, contain the entire Agreement between us relating to the subject matter covered and supersede any previous Agreements, arrangements, undertakings or proposals, written or oral: between us in relation to such matters No oral explanation or oral information given by any party shall alter the interpretation of these terms and conditions. In agreeing to these terms and conditions, you have not relied on any representation other than those expressly stated in these terms and conditions and you agree that you shall have no remedy in respect of any misrepresentation that has not been made expressly in an Agreement.

**Disruption Works Ltd, 1 Davy Road, Plymouth ,
PL6 8BX – Reg No: 10761509**