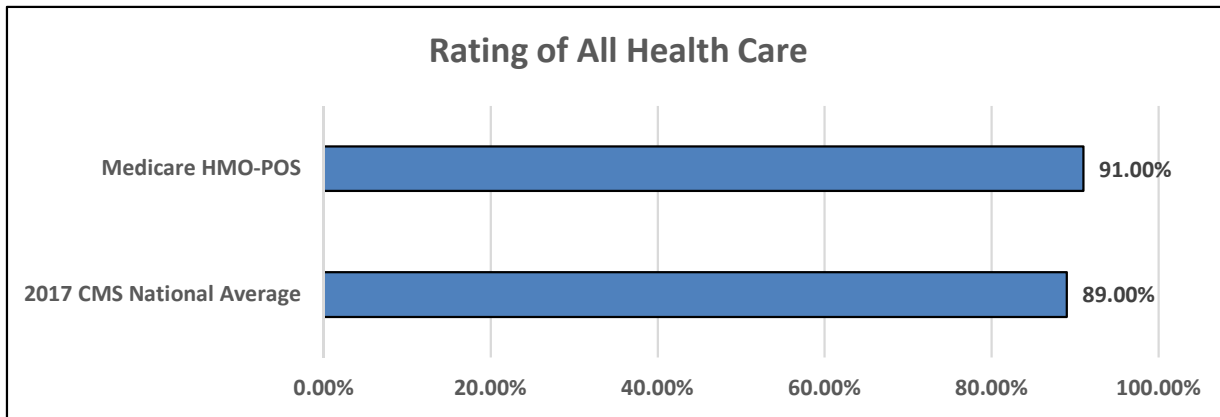


Rating of All Health Care and Health Plan - Medicare HMO-POS Results

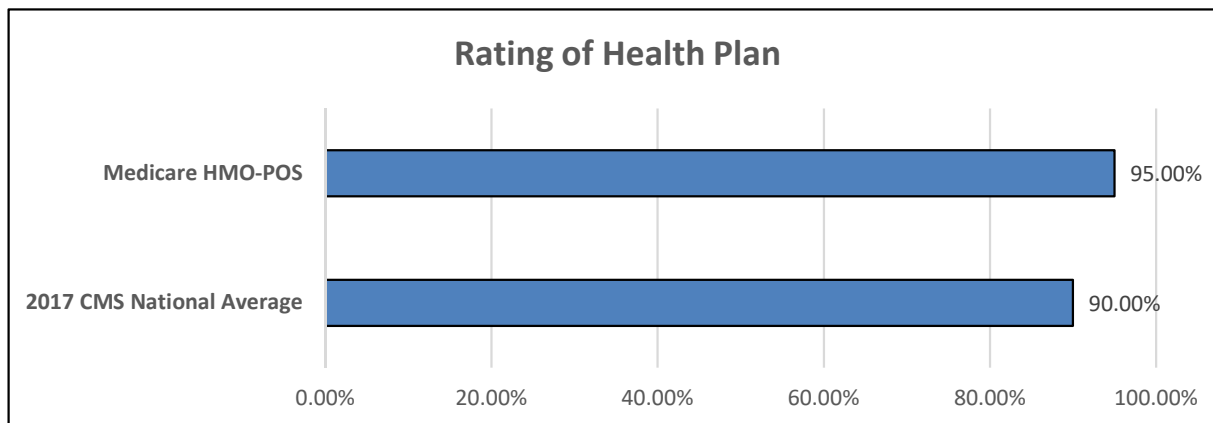
Rating of All Health Care

The percentage of members who rate the care they receive as an 8, 9, or 10 (on a scale of 1-10)



Rating of Health Plan

The percentage of members who rate their overall satisfaction with PrimeTime Health Plan as an 8, 9, or 10 (on a scale of 1-10)



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