

SmoothRock Surgery Center
Patient Rights
Administration

POLICY:

SmoothRock Surgery Center is committed to providing high quality care for its patients. Respect will be shown for the dignity of the patient as an individual and care provided in a courteous, concerned and compassionate manner. To ensure this commitment, SRSC adopts the following rights of patients receiving services in this facility.

A SmoothRock Surgery Center patient has the right to:

- Accept or reject any medical care, including emergency or life-saving care
- Care and treatment that is considerate and respectful and which optimizes your comfort and dignity
- Information which is complete and easy to understand
- Privacy and confidentiality in all matters
- Participation in decisions about treatment options, benefits, risks and alternatives
- Know the names of those who caring for you
- Refuse to allow anyone other than your healthcare providers to participate in your treatment
- Request and receive relief from pain, as agreed upon by your healthcare providers
- Receive a response to requests, needs, concerns, complaints or grievances
- Respect for advance health care directives for our wishes regarding the care you do and do not want to receive
- Refuse to participate in educational and/or research programs
- Understand the decision to transfer you to another facility
- Review the charges for your care