



MY FAVOURITE
cottages

PRIVACY POLICY

How and what information do we collect?

If you have made an enquiry about booking one of our holiday cottages, we will collect contact details such as your name, email address, any specific travel arrangements.

When you book a property that is managed by My Favourite Cottages, we will collect details in relation to that specific booking. This is likely to include your name, address, phone number, email address, size of your party and information about your holiday.

If you are enquiring about letting your property as a holiday cottage, we will collect details such as your name, contact information and details about the property you wish to let.

Your guarantee of Privacy

At My Favourite Cottages we have a simple attitude to the privacy of your email address, your phone number and your postal address. We won't swap, sell, share or rent any of your personal information to third parties. We also won't try to push affiliate or marketing partner products or services on to you. The only communication you will receive from us, will be from us or appointed agents, My Holiday Marketing Ltd, and about our holiday cottages.

Your Email Address

We only collect and hold your email address in order to send you communications in connection with your bookings and enquiries. We deal with all communication in ourselves or through My Favourite Cottages – there are no other marketing partners or affiliates which we will give any of your details to.

Direct Marketing

As part of our current marketing activity, we may send information that is relevant about our range of holiday cottages to guests who have previously booked or enquired about one of the cottages in the My Favourite Cottages portfolio.



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We will send out newsletters with our latest discounts, seasonal offers and availability and other information via emails.

Any member of our database can remove themselves from receiving such email communications at any time. Each email sent will provide the option for members to 'unsubscribe' and therefore remove themselves from the list to receive any future communications.

Access Rights

You have the right to access the personal data that is held about you at any time. Please request this in writing to: My Favourite Cottages at: The Old Kiln, Pilton Causeway, Barnstaple, EX32 7AA - enclosing your postal details

Our Website

Our websites may contain links to other websites. This privacy policy only applies to this website so when you click through to the links on the other website, it is advisable for you to read through their privacy policies.

Policy Updates

We do keep our privacy policy under review and will add any updates on our webpage.

Queries/Questions

If you have any questions or comments regarding our Privacy Policy, please don't hesitate to get in touch with us:

By email: info@myfavouritecottages.co.uk

By phone: 01271 377432

By post: My Favourite Cottages, The Old Kiln, Pilton Causeway, Barnstaple, Devon, EX32 7AA



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