

# Thomas Grisi

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## Experience

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### 2018– Present **UX Designer @ American Express**

Designed Enterprise point of arrival platforms to drive millions in revenue per month and facilitate thousands of transactions daily.

- Performed Product Owner related tasks such as creating and defining user stories, grooming sessions with tech, scheduling development.
- Initiated User Research activities to help evaluate, design and test new customer servicing experiences.
- Facilitated meetings between Business and Engineering teams to align on requirements.
- Created high fidelity designs with Sketch and interactive prototypes using Invision.

### 2017– 2018 **UX/UI Designer @ HS Design**

Created interfaces for several of the largest medical device product development companies.

- Defined information architecture and interactions for complex medical device interfaces using flow diagrams and sitemaps.
- Collaborated with other designers to define interactions for a Microsoft Hololens application.
- Presented design concepts and deliverables to stakeholders remotely.
- Prepared detailed User Research reports for FDA approval.

## Education

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**UX Design Certificate**  
General Assembly

**Product Owner Certification**  
Scaled Agile

**B.A Political Science**  
Manhattanville College

## Skills

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**Design** Sketch, Webflow, Illustrator, Photoshop, OmniGraffle, Invision, Principle

**Research** User Testing, Interviewing, Recruiting, Contextual Inquiry, Analysis

**Utilities** Microsoft Office, Excel, Confluence, JIRA, Rally