

Vocantas Continues to Invest in Customer Success!

Workforce Management Solution Expert, Midge Corey, Joins Vocantas as Business Analyst to Support the Rapidly Growing Customer Base

OTTAWA, ON, AUGUST 7, 2020 – Vocantas, a successful innovator in workforce management multi-modal solutions for healthcare, manufacturing, retail, higher education, utilities, and service and delivery, is pleased to announce that Midge Corey has joined its team as Business Analyst in a newly created role.

Bringing over 20 years of successful business consulting and software integration experience to the team, Midge will be focusing her efforts on analyzing customer needs and resolving business challenges, while improving the Vocantas go to market and deployment strategy and effectiveness. Midge has a consistent track record of success and leadership in the workforce management field. She has demonstrated proven success in managing cross-functional and multi-site teams at organizations including, Kronos, GroupeX Solutions, Alberta Health Services and Vancouver Coastal Health.

“Midge’s vast experience in software integration and business needs analysis will allow Vocantas to keep up with the growing demand for its products and services across multiple verticals in North America. She will be collaborating with various departments within the organization from sales and marketing, to assisting with product direction and customer and partner consulting,” says Gary T. Hannah, President and CEO of Vocantas.

Midge is based in beautiful Okanagan Valley, BC where she enjoys horseback riding and hiking with her dogs.

About Vocantas Inc.

Vocantas develops hosted and premise-based multi-method communication solutions including, interactive text, voice, email and mobile app using advanced computer telephony and speech recognition technology to provide businesses and service providers with hyper-efficient outreach capabilities. Vocantas solutions help organizations with complex scheduling environments and processes, and those in the higher education, utilities, healthcare, manufacturing, and customer service environments improve outreach and engagement while reducing operating costs.

Media Queries

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