

# Employee Symptom Tracker™ Launched by Ottawa Firm

Vocantas pivots to create an automated solution for Ontario businesses to meet government regulations

**OTTAWA, ON, JULY 6, 2020** – Vocantas, an Ottawa based technology company with over 15 years of experience working with Ontario healthcare providing secure automated communications, has developed an easy to use solution to help Ontario businesses satisfy the government's new COVID-19 requirements.

Under Ontario law, employers have the responsibility to keep workers and workplaces safe and free of hazards, and the government has extended this to include keeping workers safe of exposure to COVID-19. Employers must now keep a record of any employee that is experiencing symptoms related to COVID-19 and be prepared to provide the Ontario government with current information within four days.

Vocantas Employee Symptom Tracker™ (EST) is a secure web-based solution that allows businesses to collect information from employees in real-time using their phones by automated voice or via text. Results can be easily viewed on a secure website with a unique login. EST takes the manual effort out of contacting staff and tracing COVID-19 symptoms.

"We all need to do our part to help each other through this pandemic. The Vocantas team wanted to use its expertise in healthcare automation tools to answer the call for an easy to use and quick to deploy solution at an affordable cost. We hope that every business in Ontario will keep their workforce safe by tracking the symptoms of their employees," said Gary Hannah, CEO Vocantas.

"It is not surprising that the Vocantas team has pivoted quickly to design and deploy this automated Employee Symptom Tracking solution. We have been a customer of Vocantas for 2 years and know their team to be highly responsive to customer needs and are continuously improving to make a positive impact on the Canadian healthcare landscape," said Tammy Martin, from Niagara Health.

## **About Vocantas Inc.**

Vocantas develops hosted and premise-based multi-method communication solutions including interactive text, voice, email and mobile app using advanced computer telephony and speech recognition technology to provide businesses and service providers with more efficient outreach capabilities. Vocantas solutions help organizations with complex scheduling environments and processes, and those in the higher education, utilities, healthcare, manufacturing, and customer service environments improve outreach and engagement while reducing operating costs.



## **Media Queries**

Julie Rickward  
Marketing Communications Specialist  
613.271.8853 just say “Julie” or ext. 532  
[julie@vocantas.com](mailto:julie@vocantas.com)