



# Pandemic Planning & Emergency Preparedness

*The proven approach of Vocantas Communicate has implementations across N.A in healthcare, manufacturing, retail and service and delivery markets. Included in the Communicate range of solutions are emergency preparedness and pandemic planning capabilities for any vertical market.*

## Pandemic Planning

It is Inevitable, and we are experiencing it now, a pandemic. Vocantas Communicate can monitor the health of your staff and can identify the various stages of the epidemic within your key employee populations.

**Track illness and safety within a large group of employees quickly and safely.**

You can customize a message or ask specific questions to determine the continued well being of your employees and/or patients. As each person responds to the question, Communicate tracks and logs their responses and automatically provides you with real time up to date reports. These reports can improve your ability to effectively execute pandemic plans with limited resources. With no additional effort from your staff, you can easily keep track of the health status of employees and/or how they are coping with a work from home environment. Monitor employees at home to keep on top of changes in health or symptoms, or broadcast messages without burdening staff to make phone calls. Real time alerts can notify staff of changes in pandemic plans or action required.

Additionally, this process can be performed remotely, keeping administrators safe from exposure to a virus, and collect answers to automated and privacy compliant questions that will identify areas or employees in a high risk situation.

## Emergency Preparedness

In the event of a crisis, be it a pandemic, natural disaster or local emergency, essential services personnel need to contain the situation and focus on the emergency at hand.

As part of an emergency preparedness strategy, within a very short period of time, Communicate can send out automated emergency notifications and instruct healthcare professionals located offsite, to return to the facility. Staff on-site can then immediately execute emergency preparedness plans to deal with the incident. Personnel can feel confident that staff responding to the notification will be returning to the facility and they can focus on the patients, rather than spending limited resources trying to contact off site.

## Features of the Preparedness Solution include:

- The system can be programmed to immediately call staff off site, deliver and gather information, and immediately move on to the next call without human intervention.
- Each call will take approximately 90 seconds to complete from dial to disconnect.
- Staff availability and their expected arrival time information will be collected in reports after launching the call out.
- Communicate can be launched as many times as necessary in order to get the results you require. Additionally, the time saved by automating the call outs will allow staff to focus and manage the task at hand.
- Hosted – scalable.
- Reportable – call once a week to check on the health of target group.
- Configurable – Absence due to Covid-19 or Absence due to Flu.

## Proven Approach

Decades of collaboration with our customers has gone into the development of Communicate in response to their staff and employee monitoring needs. With expert direction, Communicate has been designed to solve the complex challenges faced by employers across all vertical markets, when dealing with emergency preparedness.