



Shift Demands During COVID-19 Crisis

OTTAWA, ON, APRIL 8, 2019 –Vocantas, the leader in multimodal communication, is dedicated to offering solutions that are designed to meet the rapidly evolving needs of organizations. Vocantas Automated Shift Fill (ASF) has recently received praise from organizations across North America. In our Healthcare space there has been significant increases in usage of Automated Shift Filling. The COVID-19 crisis has seen shift disruptions and shift changes sky rocket. Praise has been received because Communicate™ Automated Shift Fill easily scales to accommodate dramatic increases. In some cases there have been over 300% increases in shift fills required.

“Vocantas is proud to offer innovative solutions that our clients need in order to overcome communication challenges during this unprecedented times,” said Rob Fryer, VP of Product and Delivery, Vocantas. “For example, one of our customers, a large 18,000 employee Hospital, said that they were impressed that our Automated Shift Fill technology easily scaled to their dramatic increases in shift fills they experienced over the past two months”.

ASF has the capability to automatically send out thousands of shift notifications to employees through various communication methods including, phone, text, email, mobile app and an online portal, while following scheduling procedures and union rules. ASF takes all the manual effort out of contacting staff, and employees are able to respond through their methods of choice to engage open shifts. Please see our newest ASF video: [PLAY](#)

David Hayes

Director Marketing

Chief Information Security Officer