

## Vocantas Announces Successful 15<sup>th</sup> Year

*Leader in multi-modal communication announces positive earnings and business growth*

**OTTAWA, ON., December 4, 2018** – Vocantas, the leader in multi-modal communication, announced today that it ended fiscal 2018 on a positive note. Highlights include strong revenue stream, new and expanded customer deployments, a new channel partner, and strong product roadmap.

“As a successful leader in the multi-modal communication field for 15 years, Vocantas is constantly adapting to the changing landscape by listening to customers and responding with new product features,” said [Gary Hannah](#), CEO, Vocantas. “Furthermore, by closely working with partners, Vocantas is able to expand its product line for businesses and service providers with deep integrations to partner solutions that provide maximum benefit and efficiencies for our customers.”

In 2018, Vocantas increased its customer base by 33%. The deployment of the [CallAssure®](#) product line in various industries allows organizations with complex scheduling environments and processes to improve their outreach capabilities. CallAssure installations prove the success of Vocantas’ complex and robust deployments.

In addition to the customer wins and expanded customer deployments, Vocantas signed on with an additional channel partner who is a worldwide leader in human resources management software and services.

Addressing customers’ feedback, new features and capabilities have been added to the ASC suite of products with many more to come. Auto Shift Fill is a light version of the existing [Automated Shift Callout](#), offering customers the ability to text staff open shifts. Coming up in 2019 is a revamped emergency notification system – [Automated Staff Alert](#). This revamped product offers organizations the ability to quickly inform staff to return to work or stay away from a facility (e.g., influx of patients to the emergency department, due to inclement weather). Another upcoming exciting product is Advance Booking, which allows schedulers to select multiple callouts and post them all at once to employees’ calendars and send a single notification to each employee letting them know there are new callouts to view and bid on. These products are all compliments to Automated Shift Callout and [Absence Reporting](#).

### **About Vocantas Inc.**

Vocantas develops hosted and premise-based multi-modal communications solutions, including interactive voice, text and email, using advanced computer telephony and speech recognition technology to provide businesses and service providers with more efficient outreach capabilities. Vocantas solutions help organizations with complex scheduling environments and processes, and those in the higher education, utilities, healthcare, manufacturing, and customer service environments improve outreach and engagement while reducing operating costs.

Visit [vocantas.com](http://vocantas.com) for a free interactive demo of Vocantas solutions that intelligently respond to your customers.

## **Media Queries**

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