



QA Professional

If you are looking for a new challenge and like a high-energy environment working with innovative technologies, then you'll love it at Vocantas. You should be a passionate go-getter, with a deep desire to ensure that customers always come first.

Description:

Your main responsibilities will be testing and deploying, providing post-sales technical support for clients using a hands-on approach, with a thorough understanding of the products, configurations and the best practices in programming voice applications in the Microsoft .NET environment. Good analytical and troubleshooting skills will allow you to identify, analyze and correct complex telecom hardware and software issues and develop technical procedures and documentation. At Vocantas, we value team-work and innovation!

Technical Qualifications:

- Experience working in Windows, Visual Basic and Microsoft Visual Studio including .NET (C# and VB) environments
- Experience developing and maintaining code and applications related to testing activities
- Experience working with multiple Windows OS's; Windows 7, Windows 8, Windows server, etc., as well as Linux
- Working knowledge of basic SQL commands and MS SQL

QA Professional Skills & Experience:

- Computer Science, Math or Engineering degree, and/or relevant telecom or network experience
- Microsoft ASP .NET experience
- Experience developing and executing test plans

QA Professional Non-Technical Qualifications:

- Must have good written and verbal communication skills in English
- Self-starter with excellent problem-solving skills
- Good analytical and troubleshooting skills
- Ability to multi-task and work independently
- Ability to direct and assist in problem resolution
- Ability to travel (valid passport and driver's license)

QA Professional skills considered assets:

- Telephony (i.e. PBXs, Telco, CTI cards, VOIP, SIP); Dialogic card knowledge
- Knowledge of Microsoft Speech Server and Speech SDK
- Knowledge of hardware installation and configuration
- Experience working in a VM environment (preferably VMWare)
- Previous IVR (Interactive Voice Response) system development experience
- Experience with low-level Telecom configuration and analysis and troubleshooting
- Bilingual in French and English, or Spanish and English would be an asset

Please forward all resumes in Word or pdf format as well as desired compensation, in the subject line to careers@vocantas.com. All candidates must be eligible to work in Canada.

We thank all applicants for their interest but only those selected for an interview will be contacted directly. No phone calls please.