

Workforce Dimensions from Kronos Embedded with Vocantas Multi-Modal Communications Platform, *Communicate*TM

Workforce Dimensions, the next generation Kronos workforce management solution, includes a ready-to-enable communications platform for employee inbound Absence Reporting, outbound Automated Shift Call Out and Emergency Notification

LAS VEGAS, KronosWorksTM, Nov. 14, 2017 - Vocantas and Kronos announced today that [Workforce Dimensions](#) from Kronos, a revolutionary workforce management SaaS solution will include a full suite of Vocantas embedded communications solutions ready-to-enable.



Vocantas provides multimodal communications with text, interactive voice and email, directly into and out of Workforce Dimensions - with one-click actions to keep staff transactions efficient and intuitive on the mobile-first solution. Now employees can utilize the power of the next gen solution directly with a simple text message, phone call or an email, triggering powerful artificial intelligence, machine learning, and natural language processing to automate the next steps. For example, employees running late or too sick to come to work can text, call or email directly into Workforce Dimensions to indicate they will be late or absent. Workforce Dimensions updates in real time and alerts the manager so the unplanned absence can be immediately back-filled. Schedulers that once made hundreds of calls a day to employees to backfill a shift can now - with one-click action - use Workforce Dimensions' embedded communication solution to text, phone and email employees that may want to pick up an extra shift. What took hours and hours in the past now takes just minutes for customers who choose to enable the Vocantas [Communicate](#) platform within Workforce Dimensions.

“We are thrilled to have the Vocantas *Communicate* solution integrated with Workforce Dimensions to further extend the power of the intelligent scheduling solution to the end user”, said Bill Bartow, vice

president global product management, Kronos. “Real time communications into and out of Dimensions using text, email and interactive voice increase the time and money savings opportunities for users.”

Kronos customers that enable *Communicate* alongside their Kronos solution have realized operational savings up to a million dollars in just the first year of deployment. Schedulers that used to be able to fill 10 to 12 vacant shifts in a day now fill 70 to 90 shifts in a day - an increase in some cases of 600% or higher. Automation has delivered not only cost savings for customers, but has created a work life balance that engages employees in a workforce that is demanding both innovation and an employee-focused environment. The Vocantas-enabled Workforce Dimensions solution offers innovative personalization and employee control over how they receive and respond to shift offers; using the employee portal, employees set their contact preferences by time of day - for example, text me before 8 am, call me and text me during the day, and just send me an email in the evening. Where previously employees had to be near a phone to receive a call from a scheduling agent, day or night, now employees have control and flexibility on when and how their employer communicates with them.

Our live, interactive demonstration of Workforce Dimensions with Vocantas *Communicate* is currently being presented to attendees of the KronosWorks conference in Las Vegas.

This announcement was made from KronosWorks, the world’s largest workforce information exchange. KronosWorks is taking place this week in Las Vegas. See updates and join the conversation by using #KronosWorks across all social media channels.

About Vocantas Inc.

Vocantas develops hosted and premise-based communication platforms that allow organizations to connect efficiently with employees via automated phone calls, texts, email, and a secure employee portal. Vocantas solutions help organizations with complex scheduling environments and processes to improve operational efficiency and employee engagement while reducing operating costs. Visit vocantas.com for a free interactive demo of Vocantas solutions.

About Kronos Incorporated

Kronos is a leading provider of workforce management and human capital management cloud solutions. Kronos industry-centric workforce applications are purpose-built for businesses, healthcare providers, educational institutions, and government agencies of all sizes. Tens of thousands of organizations – including half of the Fortune 1000® – and more than 40 million people in over 100 countries use Kronos every day. Visit www.kronos.com. Kronos: Workforce Innovation That Works.

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