

Cogsdale and Vocantas Sign Memorandum of Understanding after a Decade of Partnership

The Memorandum establishes terms of a mutually beneficial partnership offering value, security, and intelligent customer management and communication solutions

OTTAWA, ON - Jan. 4, 2017 - [Vocantas](#) is pleased to announce its recent signing of a Memorandum of Understanding with [Cogsdale Corporation](#), strengthening a decade-old partnership. Vocantas and Cogsdale Corporation have been providing seamlessly integrated interactive voice response (IVR) and CIS systems since 2005; as the preferred IVR partner of Cogsdale, Vocantas and Cogsdale have jointly provided full-featured IVR solutions to utilities across the US, and Vocantas is looking forward to continuing to offer fully integrated, inbound and outbound, feature-rich IVR systems alongside Cogsdale's CIS.



"We are thrilled to be a preferred partner of Cogsdale, offering utilities a range of options for interactive voice response solutions - including speech recognition, outbound collections, and PCI compliant hosted systems for payments," said Vocantas' Director of Sales, Paul Turenne. "We are looking forward to many opportunities that will arise from this strong joint offering."

"The successful joint deployments and close relationship between Vocantas and Cogsdale denote a strong future - this partnership offers intelligent, cost-effective and secure customer information management and communication to utilities," said Gary T. Hannah, CEO, Vocantas.

Vocantas looks forward to a long and mutually beneficial partnership with Cogsdale Corporation.

About Cogsdale

[Cogsdale](#) is a leading provider of service-oriented business solutions to local governments and utilities. Cogsdale incorporates all the functionality necessary for the day-to-day operations of utility and local government organizations. One integrated Microsoft Dynamics based system provides financials, work management, people management, asset management, customer information and utility billing. Cogsdale, a wholly owned subsidiary of Harris Computer Systems, has received recognition from Microsoft for outstanding customer commitment and sales achievement. Cogsdale is also a Microsoft Gold Certified Partner and has maintained the status for the past several years.

About Vocantas Inc.

Vocantas develops hosted and premise-based interactive voice response solutions (IVRS) using advanced computer telephony and speech recognition technology to provide businesses and service providers with more efficient outreach capabilities. Vocantas solutions help organizations in the higher education, utilities, healthcare and customer service environments improve outreach and engagement while reducing operating costs. Visit vocantas.com for a free interactive demo of Vocantas solutions that intelligently responds to your customers.



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