

Vocantas Announces Exclusive Alliance with Kronos Incorporated

*New Exclusive Alliance Offers Integration to Enhance
Interactive Workforce Communication*

ORLANDO, FLA - Nov. 15, 2016 - Vocantas is pleased to announce the formation of an exclusive alliance with Kronos Incorporated, a leading provider of workforce management and human capital management solutions in the cloud.



A cornerstone of the alliance is a new integration between Kronos' workforce management solution and Vocantas' multi-channel communications solution. Vocantas uses advanced computer telephony and speech recognition technology to provide organizations with more efficient multi-channel outreach and customer service capabilities across healthcare, higher education, manufacturing, services, and utilities industries. As organizations increasingly turn to multiple modes of communication to increase employee engagement, Vocantas allows Kronos customers to extend Interactive Voice Response (IVR), text and email to their end users to communicate with their workforce management solutions directly without requiring additional customization.

The integration with Vocantas' multi-channel communications solution will provide Kronos customers with two-way IVR, text and email to and from their workforce management solutions. Kronos customers can now offer interactive inbound absence reporting and outbound automated shift scheduling using automated IVR, text, and email using the Vocantas solution.

"We are excited about this opportunity and how it will enable Vocantas and Kronos to improve the efficiency of intelligent scheduling by further simplifying time-sensitive workforce communication," said Gary T. Hannah, CEO, Vocantas. "This relationship formalizes our commitment to provide organizations with a fully integrated workforce management and communication solution."

Vocantas will be attending KronosWorks™, the world's largest workforce information exchange, being held in Orlando Nov. 13-16, where the company will be showcasing its latest offerings in workforce communication products.

About Vocantas Inc.

Vocantas develops hosted and premise-based interactive voice response solutions (IVRS) using advanced computer telephony and speech recognition technology to provide businesses and service providers with more efficient outreach capabilities. Vocantas solutions help organizations in the higher education, utilities, healthcare and customer service environments improve outreach and engagement while reducing operating costs. Visit vocantas.com for a free interactive demo of Vocantas solutions that intelligently responds to your customers.

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