Subject to the below conditions and exclusions, PS Creations, LLC warrants the PLATESCRAPE and the accessories included in the box (the “Product”) against defects in materials and workmanship under normal and personal use by the original end user/customer (“You”) for a period of 730 days (24 months) from the date of the original retail purchase. Make sure to keep your original proof of purchase since you will not be able to receive any warranty service if such proof is not provided.

This warranty is in addition to all other rights you may have under consumer protection laws and regulations in your state of purchase or residence.

WHAT THIS LIMITED WARRANTY COVERS AND WHOM IT APPLIES TO:
This warranty extends only to you, (the original end user purchaser of the Product) and it is not transferable;
This warranty covers abnormal breaking of brushes, brackets, or buckets during personal and commercial use of the Product.

WHAT THIS WARRANTY DOES NOT COVER:
Damage to the Product due to misuse or abuse;
Products that have been tampered with;
Cosmetic damage, such as scratches, cracks or discoloration;

DAMAGES CAUSED BY:  
(i) use of the Product outside of its intended use or specification; (ii) improper storage; (iii) contact with liquids other than water; (iv) modifications to the Product without the prior written authorization from PS Creations; (v) events beyond the reasonable control of PS Creations; (vi) servicing of the Product by anyone other than PS Creations or authorized PS Creations service centers.

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TO THE EXTENT PERMITTED BY APPLICABLE LAW AND EXCEPT AS OTHERWISE STATED ABOVE, PS CREATIONS DOES NOT WARRANT THAT:  
(a) THE OPERATION OF THE PRODUCT OR ITS USE WILL MEET YOUR REQUIREMENTS; OR (b) DEFECTS IN THE PRODUCT WILL BE CORRECTED.

WHAT YOU SHOULD DO IF YOU HAVE A WARRANTY CLAIM?
If your product is unusable and is within your warranty period, email us (info@platescrape.com) in order to receive a return authorization. Please do not return product to us without authorization.

You will be directed to put the return authorization number (RA#) (that we will provide) on the outside of the box. Please write a note with your name, address, daytime telephone number and description of the problem, and put it inside the box. Include a copy of the original sales receipt. Carefully package the product and send insured by UPS, FedEx Ground or Parcel Post with prepaid shipping to:

The PLATESCRAPE Factory
3620 Sacramento Drive, Suite 101
San Luis Obispo, CA 93401