QUESTIONS?
Email us at orders@platescrape.com
CALL: (800) 664-3508

PLATESCRAPE
WARRANTY/RETURNS
Platescrape LIMITED WARRANTY

Subject to the below conditions and exclusions, PS Creations, LLC warrants the Platescrape and the accessories included in the box (the "Product") against defects in materials and workmanship under normal and personal use by the original end user/customer ("You") for a period of 365 days (12 months) from the date of the original retail purchase. Make sure to keep Your original proof of purchase since You will not be able to receive any warranty service if such proof is not provided.

This warranty is in addition to all other rights you may have under consumer protection laws and regulations in your state of purchase or residence.

WHAT THIS LIMITED WARRANTY COVERS AND WHOM IT APPLIES TO:
This warranty extends only to you, (the original end user purchaser of the Product) and it is not transferable;
This warranty covers abnormal breaking of brackets or buckets during personal and commercial use of the Product;
This warranty applies to new products that are manufactured by or for PS Creations and which are purchased from PS Creations or its authorized resellers or distributors;

WARRANTY CLAIMS CAN ONLY BE MADE IN THE USA;
If you make a valid warranty claim, PS Creations will, at its sole option and discretion, (i) repair the Product using new or reconditioned parts, (ii) replace the Product with a new or refurbished Product; or (iii) refund the purchase price. All replaced or refunded products will be the property of PS Creations.

WHAT THIS WARRANTY DOES NOT COVER:
Damage to the Product due to misuse or abuse;
Products that have been tampered with;
Cosmetic damage, such as scratches, cracks or discoloration;

DAMAGES CAUSED BY:
(i) use of the Product outside of its intended use or specification; (ii) improper storage; (iii) contact with liquids other than water; (iv) modifications to the Product without the prior written authorization from PS Creations; (v) events beyond the reasonable control of PS Creations; (vi) normal wear and tear; (vii) servicing of the Product by anyone other than PS Creations or authorized PS Creations service centers.

PS CREATIONS MAKES NO OTHER REPRESENTATION OR WARRANTY OF ANY OTHER KIND, EXPRESS OR IMPLIED, EXCEPT AS SPECIFICALLY SET FORTH ABOVE, ALL WARRANTIES EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT SHALL PS CREATIONS BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR OTHER LOSS ARISING OUT OF OR IN CONNECTION WITH YOUR ABILITY OR INABILITY TO USE THE PRODUCT UNDER THIS LIMITED WARRANTY. PS CREATIONS TOTAL AND COMPLETE LIABILITY UNDER THIS AGREEMENT OR FOR ANY MALFUNCTION OR MIS-OPERATION OF THE PRODUCT IS CAPPED AND LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. TO THE EXTENT PERMITTED UNDER APPLICABLE LAWS, PS CREATIONS SPECIFICALLY DISCLAIMS ANY STATUTORY WARRANTIES, WHICH MIGHT OTHERWISE APPLY. NO AGENTS, DISTRIBUTORS, RESELLERS, OR EMPLOYEES OF OUTSOLED ARE AUTHORIZED TO IN ANY WAY CREATE AN EXPRESS OR IMPLIED WARRANTY ON PS CREATIONS BEHALF. THIS WARRANTY PROVIDES YOU WITH CERTAIN RIGHTS. YOU MAY HAVE ADDITIONAL RIGHTS DEPENDING ON YOUR JURISDICTION. THIS WARRANTY DOES NOT TAKE ANY OF YOUR RIGHTS AWAY UNLESS THE APPLICABLE LAW OF YOUR JURISDICTION ALLOWS YOU TO CONTRACT OUT OF THOSE RIGHTS.

TO THE EXTENT PERMITTED BY APPLICABLE LAW AND EXCEPT AS OTHERWISE STATED ABOVE, PS CREATIONS DOES NOT WARRANT THAT:
(a) THE OPERATION OF THE PRODUCT OR ITS USE WILL MEET YOUR REQUIREMENTS; OR (b) DEFECTS IN THE PRODUCTS WILL BE CORRECTED.

WHAT YOU SHOULD DO IF YOU HAVE A WARRANTY CLAIM?
If your product is unusable and is within your warranty period, email us (info@platescrape.com) in order to receive a return authorization. Please do not return product to us without authorization.

You will be directed to put the return authorization number (RA#) (that we will provide) on the outside of the box. Please write a note with your name, address, daytime telephone number and description of the problem, and put it inside the box. Include a copy of the original sales receipt. Carefully package the product and send insured by UPS, FedEx Ground or Parcel Post with prepaid shipping to:

FOR PRE-SANITIZATION ONLY

PLATESCRAPE RETURNS
3620 SACRAMENTO DR.
SAN LUIS OBISPO, CA 93401
QUESTIONS?
Email us at orders@platescrape.com
CALL: (800) 664-3508

TERMS AND CONDITIONS

1. ACCEPTANCE AGREEMENT
Seller’s commencement of work on the goods subject to this purchase order or shipment of such goods, whichever occurs first, shall be deemed an irrevocable and acceptance of this purchase order. Any acceptance of this purchase order is limited to the express terms contained on the face of any purchase order submitted by Purchaser and those terms contained herein. Any proposal for additional or different terms as to the purchase order or the terms contained herein is hereby objected to and rejected, but such proposals shall not operate as a rejection of this or any orders such variances are in the terms of the description, quantity, price or delivery schedule of the goods, but shall be deemed a material alteration thereof, and this or such be deemed accepted by Seller without said additional or different terms, if this purchase order shall be deemed an acceptance of a prior order or by Seller; such acceptance is limited to the express terms contained on the face of any purchase order submitted by Purchaser and those terms contained herein.

2. TERMINATION FOR CONVENIENCE OF PURCHASER
Purchaser reserves the right to terminate this order or any part hereof for its sole convenience. In the event of such termination, Seller shall immediately stop all work hereunder, and shall immediately cause any of its suppliers or subcontractors to cease work, and shall be paid a reasonable termination charge consisting of a percentage of the order price reflecting the percentage of the work performed prior to the notice of termination, plus actual direct costs resulting from termination. Such termination shall not relieve Seller of any obligations incurred hereunder, except for those costs incurred by Seller's suppliers or subcontractors which Seller could reasonably have avoided.

3. TERMINATION FOR CAUSE
Purchaser may also terminate this order or any part hereof for cause in the event of any default by the Seller, or if the Seller fails to comply with any of the terms and conditions of this order. Late deliveries, delivery of goods which are defective or which do not conform to this order, and failure to provide Purchaser, upon request, reasonable assurances of future performance shall be all causes allowing Purchaser to terminate this order for cause. In the event of termination for cause, Purchaser shall not be liable to Seller for any amount, and Seller shall be paid for all work performed by Seller for any and all damages sustained by reason of the default which gave rise to the termination.

4. PROPRIETARY INFORMATION CONFIDENTIALITY ADVERTISING
Seller shall consider all information furnished by Purchaser to be confidential and shall not disclose any such information to any other person, or use such information itself for any purpose other than performing this contract, unless the Seller shall first obtain the written permission of Purchaser to do so. This paragraph shall apply to drawings, spec sheets, or other documents prepared by Seller for Purchaser in connection with this order. Seller shall not advertise or publish the fact that Purchaser has contracted to purchase goods from Seller, nor shall it make any representation to or discussion with Purchaser for the sole purpose of obtaining any business. Seller, its agents, and any of its subcontractors, if so agreed otherwise in writing, no commercial, technical or other information disclosed in any manner or at any time by Seller to Purchaser shall be deemed secret or confidential and Seller shall have no rights against Purchaser with respect thereto except such rights as may arise under patent laws.

5. WARRANTY
Seller warrants that all goods or services furnished under this agreement shall conform to all specifications and conditions as written, and will be new and free from defects in material or workmanship. Seller warrants that all such goods or services will conform to any statements made on the containers or labels or advertising for such goods, or services, and that any goods will be adequately contained, packaged, marked and labeled. Seller warrants that all goods or services furnished hereunder will be merchantable and fit for the purpose for which such goods or services of that kind are normally used. Seller warrants that Seller's use of any material, device, or components for the purchase of the goods purchased by Purchaser intends to use the goods or services, Seller warrants that such goods or services will be for such particular purpose. Seller warrants that goods or services furnished will conform in all respects to samples, inspection, test, acceptance or use of the goods or services furnished hereunder shall be SELLER’S obligation under this warranty, and such warranties shall survive inspection, test, acceptance and use. Seller’s warranty shall run to Purchaser, its successors, assigns and customers, and users of goods sold by Purchaser. Seller agrees to replace or correct defects of any goods or services not conforming to the foregoing warranty promptly, without expense to Purchaser, when notified of such nonconformity by Purchaser. Provided Purchaser provides Purchaser with the opportunity to do so, in the event of failure of Seller to correct defects or replace nonconforming goods or services promptly, Purchaser, after reasonable notice to Seller, may make such corrections or replace such goods and services and charge Seller for the cost incurred by Purchaser in doing so.

6. PRICE WARRANTY
Seller warrants that the prices for the goods sold to Purchaser hereunder are not less favorable than those currently extended to any other customer for the same or similar goods in similar quantities. In the event Seller reduces its price for such goods during the term of this order, Seller agrees to reduce the prices hereunder correspondingly. To the extent that any prices shown on this purchase order shall be complete, and no additional charges of any type shall be added without Purchaser’s express written consent. Such additional charges include, but are not limited to, shipping, packaging, labeling, custom duties, taxes, storage, insurance, boxing, crating.

7. FORCE MAJEURE
Purchaser may delay delivery or acceptance or cancellation by causes beyond its control. Seller shall hold such goods at the direction of the Purchaser and shall deliver them when the cause retarding the delay has been removed. Purchaser shall be responsible only for Seller’s direct additional costs in holding the goods or delaying performance of this agreement at Purchaser’s request, causes beyond Purchaser’s control shall include governmental action or failure of the government to act where such action is required, strike or other labor trouble, or in any weather condition.