

# yesVIRTUAL Training

- Lease Renewal
- Marketing
- Maintenance Coordination and Follow up
- Tenant Screening and Applications
   Process
- · Inbound/Outbound Calls
- Maintenance Dispatching Vendors
- Maintenance Coordination and Follow up
- Extracting Work Orders and understanding the spreadsheet report for PMs
- Tenant Screening and Applications
   Process
- Rent Payments Section 8

# BASIC PROPERTY MANAGEMENTS SKILLS

**Communication Skills** 

**Computer Skills** 

Administrative Task

**Maintenance and Maintenance Coordination** 

Mainline and Leasing

**Tenant Screening** 

**6 MONTHS HANDS-ON EXPERIENCE!** 

# **KYLA SILARIO**

#### Virtual Assistant/Remote Team Member

## **Education**

Silay Institute (Senior High School)
Accountancy and Business Management
2021-2022

## **Career Summary**

Customer Service Representative Transcom 2022

 Catering customers needs Processing desired changes on customers account Communicating with customers to solve

### **Other Skills**

- Communication skills
- · Multitasking skills Detail
- · Oriented Organizational Skills
- Basic graphic design Basic
- · Social media management
- Computer skills Creative
- · Thinking Flexible and eager to learn
- · Can work under pressure
- Can work in a team environment

