Jeong Min Seo

User Experience Designer

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412.639.3643

Education

Masters of Human-Computer Interaction
Expected Graduation: December, 2018
Carnegie Mellon University

Bachelor of Design, Additional Major in Human-Computer Interaction
Graduated with University Honors
Carnegie Mellon University

Tools

Adobe Creative Suites
Sketch
Invision / Principle
AfterEffect
Keynote
SolidWorks
Fusion 360

Skills

UX / UI Design
Service Design
User Research
Visual Design
Prototyping
Storytelling
User Testing
HTML / CSS

Experience

UX Designer (Contract)

Allscripts, *Jan 2018 – Aug 2018*

Allscripts is one of the largest electronic health record software vendors in the US. We designed a web application to improve decision-making and collaboration for their client services team.

- Led design process, including storyboarding, developing screen maps and user flows, visual design and wireframes.
- Led and managed generating design system, including developing style guide and UI kit.

UX Designer (Project)

Fiat Chrysler Automobiles, *Jan 2017 – May 2017*

Fiat Chrysler Automobiles is one of the largest automobile companies in the world. We envisioned and designed the possible future direction integrated with autonomous driving technology in 50 years ahead.

- Led end-to-end prototyping process, including creating digital models and physical prototypes.
- Designed the interactions and experiences of people with fully integrated autonomous driving technology.

Service Designer (Project)

Philips, *Feb 2017 – May 2017*

Philips is a global leading health technology company focused on improving people's health. We designed the integrated service for schools to educate and help students with asthma.

- Led user testing process, including creating user testing plan and synthesizing the user testing outcomes.
- Conducted generative and evaluative user research, including contextual interviews.

Research Assistant

The Tiramisu, *May 2016 – May 2017*

The Tiramisu is a research project at Carnegie Mellon University that investigates how social media can provide new ways for citizens to take ownership of and responsibility for their public services.

- Co-led end-to-end design process, including storyboarding, developing screen maps and user flows, wireframing, and visual design.

Research Assistant

The Tiramisu, *May 2016 – May 2017*

CORA(Cardiac Outcomes Risk Assessment) is a joint project with University of Pittsburgh Medical Center and Carnegie Mellon University that introduces a clinical decision support system for advanced heart failure.

- Co-led design process, including storyboarding, developing screen maps and user flows, wireframing, and visual design.