

## GROOMING RELEASE FORM

Thank you for choosing CF Personal Grooming Salon for your pet's grooming needs. CF Personal Grooming prides itself on providing the best care for your best friend. Before grooming, please read and agree to our terms of service:

- 1. PRICING & PAYMENT:** Prices are non-negotiable and must be paid in full at time of pickup. We accept cash & credit card payments. **NO CHECKS.** Pricing varies for each dog and is determined by breed, size and condition of the dog's coat. Additional charges may also apply due to the dog's temperament and behavior during the grooming session.
- 2. PICK-UP:** Owner must pick-up dog within an hour of phone call/voicemail/text message to notify owner that the dog will be ready for pick-up. There will be a \$5 fee for every 15 minutes after the hour window, unless discussed prior to the dog's drop-off.
- 3. MEDICAL:** If your pet has any medical problems (seizures, arthritis, collapsing trachea, etc.), please make us aware of them so that we can take the necessary steps to ensure your pet's comfort. Sometimes grooming can expose a pre-existing condition. We cannot diagnose such a condition, but may advise you to seek veterinary attention.
- 4. BITING:** If your pet has any history of biting, we ask that you notify us before grooming. This will help prevent injury to us and your pet. If your pet has behavioral issues we are happy to work through them with you. If the behavior issues require extra time, we will charge an additional fee.
- 5. FLEAS:** If you know that your pet has fleas, please notify us prior to your appointment. If we find fleas during grooming, we will administer a single dose of CAPSTAR tablets according to their weight or bathe the dog with a medicated flea shampoo. We will notify you, if possible. The additional charge for this service is \$15. The CAPSTAR tablet will start to kill the adult fleas on your pet after 30 minutes, but will not prevent any future fleas or flea eggs from hatching once your pet leaves the salon. The flea bath will kill any current fleas on your pet, but will not prevent future fleas or flea eggs from hatching once your pet leaves the salon.
- 6. SERVICE:** CF Personal Grooming Salon reserves the right to refuse service to customers whose pets may pose a threat to our employees and other pets left in our care, whether it is aggression problems, health problems or parasite problems.
- 7. VACCINATIONS:** ALL PETS MUST BE CURRENT ON VACCINATIONS BEFORE GROOMING (RABIES and DHPP).
- 8. MATTING AND SHAVE DOWNS:** There are extra charges if matting is significant (\$15/30 minutes of additional time). If your pet is matted, this is a health crisis. If possible we will de-mat your pet, but in order to prevent inhumane discomfort and/or pain to your pet, your groomer may feel it necessary to shave down your pet if severely matted. Post-shave effects are temporarily unattractive, unpleasant, and uncomfortable. But your pet will be starting the process to re-gain healthier skin and coat. Shaving a pet often exposes pre-existing skin conditions or sores. Shaving such may cut or irritate the skin. We do not pay vet bills for eye irritations, skin rashes, cuts, skin irritations, repairing broken skin due to scratching, licking, chewing, or pets that shiver/hide. These are common responses to shave downs. While the groomer will employ the greatest care to avoid such events, they can and do occur in shave downs.
- 9. PHOTO AND VIDEO RELEASE:** I agree to allow CF Grooming to use my pet's name and any images or videos taken while he/she is in the care of CF Grooming, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials.

Although accidents are rare, there are risks when handling pets. CF Personal Grooming Salon will inform you immediately of any incident that occurs or that we may notice. **Your pet(s) safety and comfort is our number one priority.**

Should my pet need veterinarian care during or after the process, I authorize CF Personal Grooming Salon to act as my agent in the event of emergency veterinarian services, care-taking and/or transportation is necessary.

Please let us know within 24 hours if you are not happy with your pet's groom & allow us to "make it right".

By proceeding you agree to this process of resolution

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Signature

Printed Name

Date