

**Resolve Problems Privately**  
with Feedback Now



**Learn What Customers Are Thinking**  
with Feedback Now



**Keep Customers Happy**  
with Feedback Now



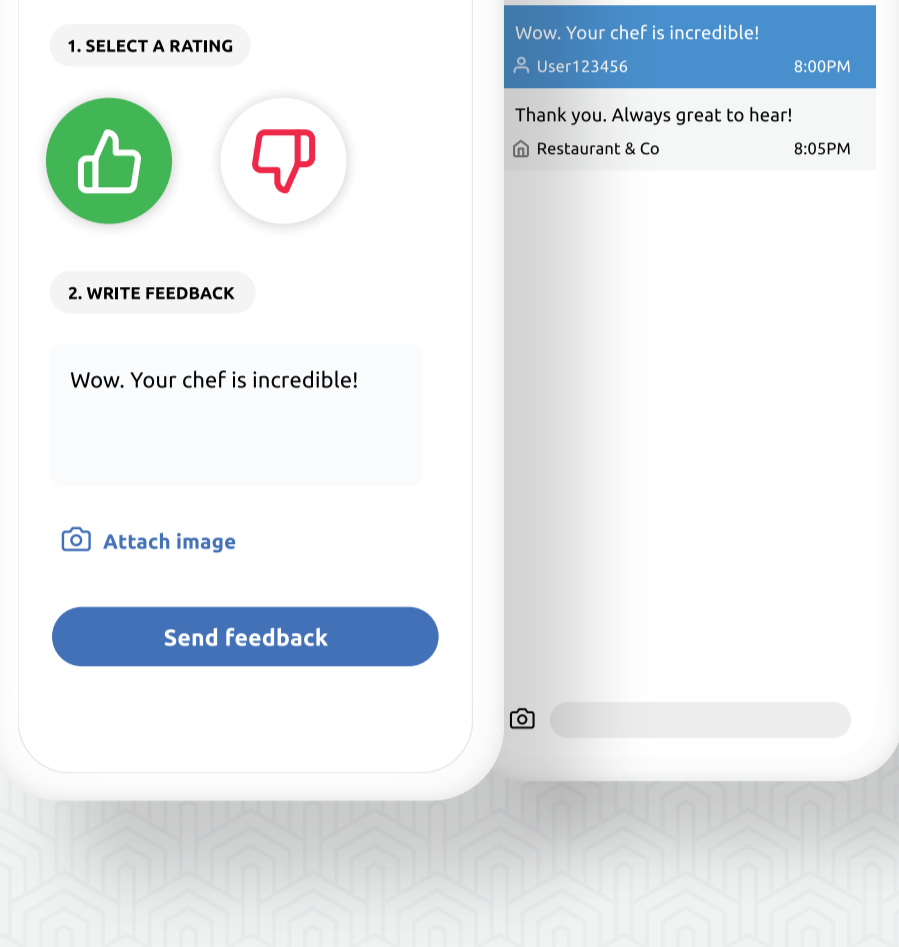
Take control over what's being said about your business



**Feedback Now**

## What's Feedback Now?

Feedback Now is a new app which lets customers send anonymous feedback to businesses, and gives businesses the ability to chat with customers privately, in response to their feedback.



private, anonymous feedback



private customer conversations



variable, trackable rewards



outbound messaging, promotions

## Feedback Problem

Customers have a huge amount of feedback to give businesses. Unfortunately, most businesses never receive the feedback or, what's worse, negative feedback is posted on public platforms like Yelp, Facebook, or Google Reviews.

## How do we solve the problem?

Feedback Now gives customers a direct, anonymous channel to deliver private feedback to your business. With Feedback Now, customers can actually resolve their problems, receive acknowledgement of their great ideas, or receive thanks for their loyalty in a matter of minutes.

And it's all done privately. So, if they rant and rave, it's hidden from the rest of your customers!

## Beyond Feedback

### Send Trackable Rewards

Send users Trackable Rewards to remedy problems, distribute promotions, increase business during slow hours or supercharge customer loyalty.

### Share Public Testimonials

Share awesome feedback on Facebook, Instagram, or other social channels.

### Improve Google Reviews

Share your Google Review link with happy customers and ask them to post their positive comments publicly.

### Outbound Messaging/Promotions

Every user that sends you feedback is added to your Outbound Messaging List, and is open for you to message and send promotions. Send Blast Messages or Rewards to your entire list and enjoy not being blocked by spam!

## How does Feedback Now work?

**Customers (Users)** choose a rating of thumbs up or thumbs down based on their experience, write their feedback message, and send it anonymously. The only identifier is a User Number.

**Businesses** instantly receive a notification of their new feedback, and can respond immediately - either on the Feedback Now for Business App (Mobile) or Web Portal (Desktop).

**Customers and Businesses** are then able to message back and forth.

Tired of everyone seeing these reviews?



**Claim your business at [feedbacknowapp.com](https://feedbacknowapp.com)**

**Claim Business**

Look for and click this button

Once you've claimed your business, download the app Feedback Now for Business, and respond to feedback as soon as it comes in!

Download on iOS Android

## Questions?

Contact [robert@feedbacknowapp.com](mailto:robert@feedbacknowapp.com) or call 972-882-6259.