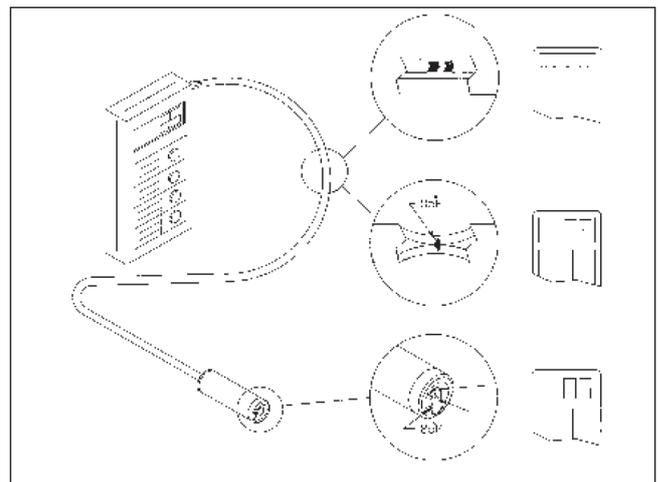


IRT/C TROUBLE SHOOTING GUIDE

There are only three possible failure modes for an IRt/c sensor. If an IRt/c sensor is installed and does not function as expected the failure may be due to something other than the sensor. It is recommended that the sensor is checked out for response after installation to ensure that it is connected to the readout instrument properly. This can be done simply by placing a hand or a heat source in front of the sensor after it is installed and making sure the reading changes (this is still valid even if the temperature is well below the calibration point). If the sensor gives a reading very different from the expected reading:-

1. Check initial calibration. If the controller has been changed, or the offset adjusted after the sensor has been installed, the temperature reading may be very different from the actual temperature.
2. Check the sensor lens. If dirt has accumulated on the lens over time, then the reading may be lower than expected. Clean the lens using a Q-tip and alcohol. The lens needs to be treated gently, it can be easily scratched.
3. If the sensor reading does not change even though the target temperature is changing, the sensor may be burnt out. Check the impedance of the sensor, if the impedance is >15kohm, then the sensor is probably burnt out. If the impedance is <100ohm, then there is a short in the thermocouple wire and the temperature being measured is at the short.
4. If the temperature suddenly reads about half of what it should, then the hermetic seal may be compromised and the Xenon gas may have escaped.

For more information regarding the calibration testing of IRt/c sensors, see Tech Note #74. For process control applications, the system can be programmed to check the sensor circuit every time it is powered up, see Tech Note #39. If a PLC is used for process control, a sensor short will have the same effect as a “Heater Burn Out Protection” feature.



| Symptom | Action | Result |
|--|-----------------------------------|---|
| 1) Sensor reads high | Check initial calibration | Adjust zero offset of readout to bring reading back to normal. |
| 2) Sensor reads low | Clean lens of sensor | If sensor does not correct, check points 3 and 4 below. |
| 3) Sensor reading does not change | Check impedance of sensor | If sensor reads open, replace. If sensor has impedance of a few 10W, then there is a short in the t/c wire. |
| 4) Sensor reading suddenly drops by about half | Check through points 1 to 3 above | If still reads low, replace sensor. |

Exergen Global offices:

The Netherlands
 Pastoor Clercxstraat 26
 5465 RH Veghel
 Tel: +31(0) 413 37 65 99
 Fax: +31(0) 413 37 93 10

USA
 400 Pleasant Street
 Watertown, MA 02472
 Tel: +1 617 649 6322
 Fax: +1 617 923 9911

office@exergenglobal.com
 www.exergenglobal.com