

# FD VOX guides - Transferring calls Snom



## 720

When you have a call on the line, there are two ways to transfer it to either an extension or an external phone number:

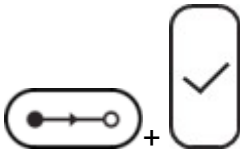
- **Attended transfer:** You speak to the other extension or phone number before transferring the call.
- **Blind transfer:** You will push the call straight to the other extension or number without talking to the end user.

### Attended transfer

Place the caller on hold using the button under the **Hold** button on your Snom phone.



Dial the extension or number you wish to transfer the call to and talk to the other user prior to transfer . If the other person wishes to accept the call press the button under the **Transfer** button and then the tick key.



### Blind transfer

With the caller on the line, press the **Transfer** button.



Dial the extension or phone number of the other person you wish to transfer the call to and press the tick key.

