



Consent to Participate in Telemedicine Consultation

Introduction: Telemedicine involves the use of electronic communications to enable health care providers at different locations to share individual patient medical information for the purpose of improving patient care. The information may be used for diagnosis, therapy, follow up and/or education, and may include any of the following

- Patient medical records
- Medical images
- Live two-way audio and video
- Output data from medical devices and sound and video files

Electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measure to safeguard the data and to ensure its integrity against intentional or unintentional corruption.

Expected Benefits:

- Improved access to medical care by enabling a patient to remain in his/her home or other location.
- More efficient medical evaluation and management.

Possible Risks:

- In rare cases, information transmitted may not be sufficient (e.g. poor resolution of images) to allow for appropriate medical decision making by the provider.
- Delays in medical evaluation and treatment could occur due to deficiencies or failures of the equipment.
- In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information.

Confidentiality: All existing confidentiality protections under federal and North Carolina law apply to information used or disclosed during your telemedicine consultation.

Rights: You may withhold or withdraw your consent to a telemedicine consultation at any time before and/or during the consult without affecting your right to future care or treatment. You may discontinue the telemedicine consultation at any time by ending the video or audio connection.

Additional Information:

- Telemedicine is not to be used for emergencies or urgent health care needs. If you feel you have a medical emergency please dial 911 and go to the nearest hospital. If you feel you have an urgent medical need please continue to call our office at 919-875-8150 during the day or after hours.

- Most insurance companies cover Telemedicine visits. We will bill your insurance company on file. Copays, deductibles, and cost-sharing may apply.

By continuing with this registration, I understand the following:

1. I understand that the laws that protect privacy and the confidentiality of medical information also apply to telemedicine, and that no information obtained in the use of telemedicine which identifies me will be disclosed to researchers or other entities without my consent.
3. I understand that I have the right to withhold or withdraw my consent to the use of telemedicine in the course of my care at any time, without affecting my right to future care or treatment.
4. I understand that telemedicine is not to be used for emergency contact of our office and that if I have an urgent need, I should call the office at 919-875-8150. I understand that if it is after hours and the office is closed, I will call the office and the answering service will have the MD on call contact me.
4. I understand that a variety of alternative methods of medical care may be available to me, and that I may choose one or more of these at any time.
5. I understand that my insurance will be billed for the telemedicine visit and that copays, deductibles, and co-insurance may apply.

Patient Consent to The Use of Telemedicine

I have read this and understand the information provided in this document regarding telemedicine. By continuing with my televisit, I hereby give my informed consent for Family Medical Associates of Raleigh to use of telemedicine in my medical care.