



TIRE & WHEEL CLAIM PROCEDURES

**Call Administrator at (800) 353-1123 for a claim tracking number PRIOR to initiating a covered repair.
Administrator's claims hours are 8:30am-5pm CST Monday through Friday.**

Repairs performed during non-business hours MUST be reported the following business day. The Administrator, at its sole discretion, has the right to inspect or require photographs of any tire/wheel prior to paying any claim benefit. Administrator has the right to require that the Covered Vehicle be present during inspection. In the event the damaged tire/wheel is not available for inspection, there will be no claim benefit payable under the Service Contract.

For reimbursement, Registered Customer must submit to Administrator a copy of:

1. The Service Contract;
2. Claim tracking number;
3. Invoice and receipts indicating repair/replacement and tread depth, and;
4. A completed claim form (to be provided by Administrator at the time of claim initiation).

by Mail to:

AutoTrac System
18 Augusta Pines Dr., Suite 220W
Spring, TX 77389

Administrator has the right to reasonably request any other documents or information necessary to process the claim. Replacement parts may consist of non-original manufacturer's parts. Administrator reserves the right to void the Service Contract or deny claims at any time due to misuse, fraud, or misrepresentation. This is a reimbursement program for the repair/replacement of tires and/or wheels damaged due to a covered road hazard.

WARRANTOR/ADMINISTRATOR:

AutoTrac System
1-800-353-1123