



APPEARANCE PROTECTION CLAIM PROCEDURES

**Call the ADMINISTRATOR at (800) 353-1123 to submit a claim.
Administrator's claims hours are 8:30am-5pm CST Monday through Friday.**

In the event of a claim, take **YOUR VEHICLE** back to **YOUR** selling DEALER within 30 days of noticing any damages that would be covered under **YOUR LIMITED WARRANTY**.

Have the **DEALER** prepare a claim form and a written estimate.

YOU must obtain authorization from the **ADMINISTRATOR** prior to having any repairs made.

Claim documentation may be submitted by:

Email to:

claims@diversicare.com

Fax to:

1-832-482-3537

Or, by Mail to:

AutoTrac System
18 Augusta Pines Dr., Suite 220W
Spring, TX 77389

ADMINISTRATOR will give YOU authorization to have the repair made when the claim is approved. ADMINISTRATOR reserves the right to inspect any damage being claimed. Any repairs made on claims prior to receiving authorization will be DENIED.

WARRANTOR/ADMINISTRATOR:

AutoTrac System
1-800-353-1123