



KEY REPLACEMENT CLAIM PROCEDURES

Administrator's claims hours are 8:30am-5pm CST Monday through Friday.

To be valid, a claim must be filed during the warranty term selected and may only be paid on a properly registered and, if applicable, properly transferred Warranty. In order to reasonably minimize further damage which might occur, a claim also must be filed within fourteen (14) days from the earlier of either the appearance of damage covered by this Warranty or the time when damage could have been discovered upon reasonable observation or inspection by contacting the Administrator by:

Phone:

(800) 353-1123

Email to:

claims@diversicare.com

Fax to:

1-832-482-3537

Or, by Mail to:

AutoTrac System
18 Augusta Pines Dr., Suite 220W
Spring, TX 77389

FAILURE TO PURSUE A CLAIM WITHIN SIXTY (60) DAYS FROM THE ONSET OF DAMAGE VOIDS THE WARRANTY PERTAINING TO SUCH DAMAGE. ANY REPAIR UNDERTAKEN WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

WARRANTOR/ADMINISTRATOR:

AutoTrac System
1-800-353-1123