

One Ellesmere Port Newsletter

September 2019

Hello and welcome to the first edition of our newsletter. We hope that you enjoy reading it! If you'd like to contribute to future editions don't hesitate to get in touch by emailing enquiries@oneellesmereport.co.uk

The One Ellesmere
Port Council

Who are we?

The One Ellesmere Port Primary Care Network was established in 2018. Our members include 10 GP Practices from across the town who are working together with the common goal of creating a better future for our patient population.

The practices that form our Network are:

Great Sutton Medical Centre, Dr McAlavey
Great Sutton Medical Centre, Dr Wearne
Great Sutton Medical Centre, Dr Francey
Old Hall Surgery
Whitby Group Practice, Dr England
Whitby Group Practice, Dr Warren
Whitby Group Practice, Dr Bowman
York Road Medical Centre
Hope Farm Medical Centre
Westminster Surgery

Over the last few months we've started to build relationships with partner organisations including Health Watch, our Local Authority and Cheshire and Wirral Foundation Trust as well as voluntary organisations and the third sector.

Together we are working collaboratively to create a better future for over 68,000 patients across Ellesmere Port.

Stakeholder Mapping

On 1st August a group of 20 representatives from across One Ellesmere Port came together for an interactive session. The workshop, facilitated by Caroline at One Workforce Ltd, was designed to help identify all the organisations, individuals and providers across Ellesmere Port who we will need to engage with as part of our Primary Care Network.

The day was a great success with over 200 stakeholders identified, ranging from community and voluntary sector organisations like Trinity Church and Men in Sheds, through to local media contacts and businesses who can help champion our work across the town.

Thank you to everyone who took part (picture right) and we look forward to continuing the work over the coming months.



“ One Ellesmere Port has the opportunity and potential to do something different that could make a real difference to the population health of our community ... Tim

”

Meet your One Ellesmere Port Clinical Director

Emily Morton, Clinical Director for One Ellesmere Port PCN and Partner at Whitby Group Practice

“I am delighted to have been appointed the Clinical Director for our PCN. For those of you who don't know me, I have been a GP partner in Ellesmere Port for four years and held the position of Vice Chair of the Ellesmere Port and Neston commissioning network for 2 years. My primary interest is the organisational development of general practice and I have a solid understanding of the unique risks and concerns faced by general practice as well as the huge untapped potential that primary care can offer when engaged with the wider health system.



I look forward to meeting you all over the coming months. Don't forget, this network belongs to us all so if you have ideas or suggestions as to how we can improve the health and wellbeing for residents of our community then get in touch!

We asked Emily what her hopes and ambitions for the One Ellesmere Port Primary Care Network

“Ellesmere Port has 68,426 people registered across its 10 GP practices. We must start to think about how we implement care as a larger group, looking after all our patients in Ellesmere Port, utilising and maximising the resources we have to best effect. I want us to use economy of scale, where it can be achieved, and use peer review to help standards and improve services for our patients.”

Meet your One Ellesmere Port Operations Lead

Tim Goldsbrough, Operations Lead for One Ellesmere Port PCN and Associate Managing Partner at Hope Farm Medical Centre



“I applied for this role within One Ellesmere Port as Primary Care Networks are a relatively new concept and developing them requires strong leadership. We have the opportunity to shape and develop what our primary care network is before it becomes regulated and defined by commissioners and NHS England. We have one opportunity to get this right. One Ellesmere Port has the opportunity and potential to do something different that could make a real difference to the population health of our community by working alongside the community team, secondary care, the voluntary and third sector and the local authority in a truly revolutionary way.”

We asked Tim what he loves most about Ellesmere Port.

“I have had the privilege to meet a number of community champions like Rita from the Port Grocery and the Wednesday Welcome held at Trinity Church. The passion and enthusiasm that Rita exudes is infectious and you can't help but get carried away in her vision to help the community of Ellesmere Port. There are some amazing community assets in Ellesmere Port and I love the sense of belonging and support that is available to our residents.”

“ As medical professionals we need to recognise that a patient's education, work status, housing, social support and socio-economic status are more likely to have a significant impact on their health and wellbeing than any prescription we may be able to write... Emily

”



What do think to our logo? It was designed by Simon Gale at SG Design, a freelance graphic designer who based the concept on the Ellesmere Port boat museum skyline!



Our story so far...

December 2019 Partners from the 10 GP practices across Ellesmere Port met to identify the potential benefits of collaborative working as a network. The group came up with the name One Ellesmere Port.

January 2019 The first One Ellesmere Port staff engagement session was held at the Civic Hall, with reception, admin and clinical teams from all 10 GP practices in attendance.

February 2019 The group appointed Dr Emily Morton as Clinical Director, and Tim Goldsbrough as Operations Lead. Each practice elected a GP Partner to act as their representative on the One Ellesmere Port Council.

March 2019 The first One Ellesmere Port Council meeting took place, helping to shape the Primary Care Network Agreement which underpins how we operate as a group.

April 2019 The One Ellesmere Port Steering Group convened with representatives from Local Authority, Cheshire and Wirral Partnership Trust and Health Watching joining colleagues from general practice. The Steering Group are responsible for delivering the objectives and projects that are set by the Council.

May 2019 One Ellesmere Port completed the registration process in order to become a PCN under the NHS England Primary Care Network Directly Enhanced Service.

June 2019 The network developed seven schedules that outline how we operate as a Primary Care Network. The schedules covered key areas such as finance, workforce, service delivery, how we make decisions as a group and how we grow the network over the next 5 years.

July 2019 Work began on shaping the vision for the future of our network, and on a communications and engagement strategy to ensure that we involve and include patients, citizens and organisations from the whole town.

August 2019 Representatives from across the town came together to contribute in a Stakeholder Mapping session to help identify who we need to engage with as part of our future work.



Patient Participation

Patient Participation Groups (PPGs) act as a critical friend for the surgery, advising the practice on the patient perspective and providing insight into the responsiveness and quality of services. With the support of One Workforce Ltd we are developing a joint patient participation group to ensure that our service users have a voice as we grow. Watch this space for more information!

Boosting the multi-disciplinary team in primary care, Introducing Social Prescribing Link Workers

Social prescribing link workers are one of five additional roles being funded within primary care, to bring additional capacity into the multi-disciplinary team. All roles will help to reduce workload on GPs and other staff, enrich the skill mix of primary care teams, and help GPs work "at the top of their licence". They are intended to become an integral part of the core general practice model throughout England.

Why social prescribing?

One in five GP appointments focus on wider social needs, rather than acute medical issues. In areas of high deprivation, many GPs report that they spend significant amounts of time dealing with the consequences of poor housing, debt, stress and loneliness. Social prescribing and community-based support is part of the NHS Long Term Plan's commitment to make personalised care business as usual across the health and care system and to bring additional capacity into the multi-disciplinary team. This approach aims to reduce pressure on clinicians, improve people's lives through improved and timely access to health services and strengthen community resilience, meeting the needs of our diverse and multi-cultural communities.

When can One Ellesmere Port expect to benefit from this?

Soon! Of the five workforce roles being funded via the Primary Care Network Contract DES, social prescribing link workers and clinical pharmacists are being introduced in 2019. Physician associate and physiotherapist will be added from April 2020 and community paramedics from April 2021. As a network, we will need to work through how to integrate the additional posts into our existing workforce mix. This piece of work is being led by Emily Morton, Clinical Director and Tim Goldsbrough, Operations Lead.



If you've got ideas on how we can develop and work collaboratively as a Primary Care Network then we want to hear from you.

You might have an idea on a service that we could deliver, ways in which we can remove duplication across our network, or you might have a special skill or interest that could benefit our patient population!

You can email us at enquiries@oneellesmereport.co.uk or provide feedback directly to a member of the One Ellesmere Port Council or Steering Group.

Emily & Tim

“ As we introduce Social Prescribing Link Workers across Ellesmere Port we have the opportunity to work with organisations like Trinity Church to accelerate the transformation and impact, reaching more of our patient population ... Tim ”