

# Woodlands caravan park Privacy Policy

This privacy policy sets out how Woodlands Caravan Park complies with European Union data protection requirements. It applies to the entire web site and you can access it from the bottom of each page by clicking on the appropriate link. We may change this privacy statement periodically by updating this page and therefore advise you to check this page to ensure you are aware of any changes.

## Collection of personal Information

We use the information submitted on this site to process booking requests, deliver booking confirmations and other products and services, communicate with you about bookings, services and promotional offers, update our records and generally maintain your details

Any of the information we collect from you may be used in one of the following ways:

- To personalize your experience (your information helps us to better respond to your individual needs)
- offerings based on the information and feedback we receive from you)
- To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions. Your information will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested by you.
- To send periodic emails.

The email address you provide for booking, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.

## **Link from our site**

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statement of any other site that collects personally identifiable information.

## **Security**

Woodlands is committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and organisational controls to safeguard the information we collect online.

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or other rights, property, or safety.

## **Access to Information**

You have the right to access personal information that is held about you. You can request a copy of any information that we hold about you. If you wish to modify or delete your personal information, or opt-out of future communication, please contact us using the information below.

Email [info@woodlandscaravanpark.co.uk](mailto:info@woodlandscaravanpark.co.uk)

Telephone 01263 823802.