



WARRANTY CLAIM FORM

Danco Products
411 S. Cedar Lane
Greencastle, PA 17225
Phone (717) 597-7185
Fax 717-597-7106

INSTRUCTIONS

Complete **Part 1, 2, & 3 only** and fax to Danco Products. Danco will complete Part 3. Completing this form does not automatically guarantee warranty coverage by Danco Products. All Warranty Repairs must be approved Danco Products **BEFORE** the repairs are started, otherwise, the repairs are at the customer's expense.

1 DATE: _____

DANCO BODY SERIAL # _____

CUSTOMER INFORMATION:

COMPANY NAME _____

FAX NUMBER _____

ADDRESS _____

CITY _____ ST _____ ZIP _____

CONTACT NAME _____

CONTACT PHONE # _____

TRUCK (CHASIS) INFORMATION: (All Fields Required)

YEAR _____ MAKE _____

MODEL _____

VIN _____

2 **Warranty Complaint Description** (Be as descriptive as possible, including pictures. List all parts needed under warranty.)

Parts Needed: _____

3 **REPAIR FACILITY INFORMATION**

- At Danco
- Repairing In-House
- Using the following Repair Facility (Fill out Repair Company information below)

COMPANY NAME _____

FAX NUMBER _____

ADDRESS _____

CITY _____ ST _____ ZIP _____

CONTACT NAME _____

CONTACT PHONE # _____

4 **DANCO OFFICE USE ONLY**

WARRANTY AUTHORIZATION

Warranty Claim # _____

Warranty Approved (see amount below)

This warranty has been approved for the following:

- Danco Parts will be sent to you via regular ground shipment. You may opt for faster shipping (difference at your expense).
- Parts at _____ % coverage, maximum \$ _____
- Labor at _____ % coverage, maximum \$ _____ per hour for _____ hours
- The damaged/bad parts must be returned. New parts will be shipped with credit card deposit for 50% of the new parts price. Deposit will be refunded upon Danco receiving, and inspecting the bad parts.

Warranty Denied for the following reasons:

Warranty reviewed by: _____

Date: _____