Order Management Solution

A customer order management solution for today's retail environment

Deck Commerce Order Management is a distributed order management solution that allows retailers to support omni-channel commerce. The platform is delivered through cloud hosting technology and features a rich integration framework that supports consumer experiences globally. Aggregate and manage orders across all consumer channels with Deck Commerce OMS.

Features & Capabilities

Order Orchestration

Deck Commerce provides visibility and management capabilities from the time an order is placed to handling the returns and exchange process. From advanced automation rules for order processing to return management that allow for "buy anywhere, return anywhere" capabilities, with Deck Commerce, retailers have full visibility into the entire life-cycle of an order.

Enterprise Inventory

Deck Commerce aggregates all your inventory across an unlimited number of distribution points, including warehouses, retail stores, 3PLs, and drop shippers. Global visibility of inventory allows you to see what's on-hand and what's been committed.
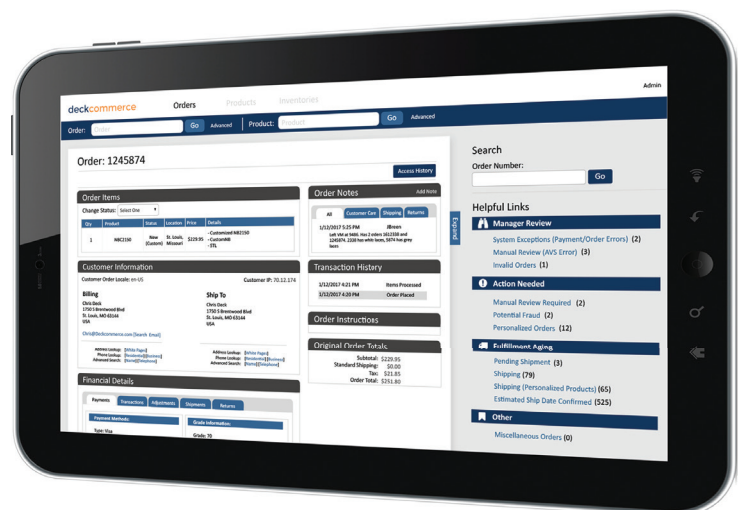
Product Information

Deck Commerce allows retailers to simultaneously and continuously syndicate enriched product information to all of their digital sales channels including digital storefronts, online marketplaces, in-store applications, consumer shopping engines and more.

In-Store Fulfillment

With Deck Commerce, store associates have the tools they need to manage store fulfillment scenarios. The intuitive, tablet-friendly, interface allows store associates to quickly and easily ship products from their store, manage in-store pickups, or handle returns from an online purchase.
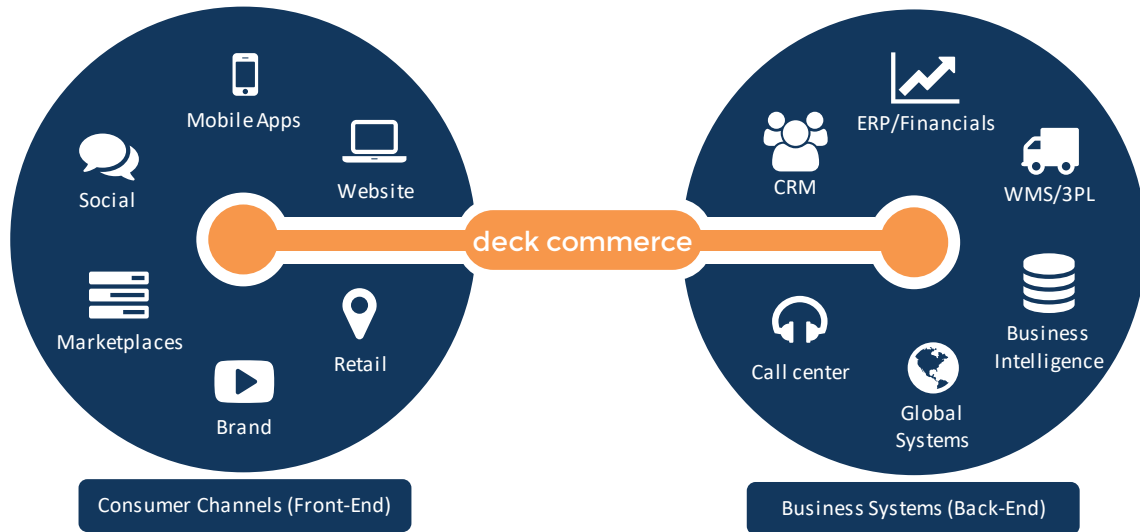
Customer Service Tools

With Deck Commerce aggregating orders across all consumer channels, customer service representatives have full visibility into orders placed. The customer service portal provides access to the tools needed to create new orders, modify existing orders, provide appeasements, and handle refunds and exchanges.

Order Management. Simplified.

Deck Commerce is cloud software that syncs inventory, orders & product data across multiple sales channels and fulfillment locations. The platform is a bridge that seamlessly integrates consumer experiences with business systems, simplifying the flow of data and streamlines core operating processes.

Mobile Apps

Website

Social

deck commerce

CRM

ERP/Financials

WMS/3PL

Marketplaces

Retail

Call center

Business Intelligence

Brand

Global Systems

Consumer Channels (Front-End)

Business Systems (Back-End)

Benefits of Deck Commerce

Ease & Flexibility of Integrations

The Deck Commerce Integration Framework is the best technology in the market for connecting disparate systems.

Simplifies Omni-Channel Operations

Workflow Controls and Optimized Tools support complex processing needs and improved service levels.

Global Commerce Accelerator

With native support for multiple sites and brands, businesses can quickly expand into new channels and geographies.

About Deck Commerce

SaaS Platform

API Integration Framework

Continuous Innovation

Workflow Automation

WANT TO LEARN MORE?

Contact us today to speak with a Sales Engineer
www.deckcommerce.com