



**WINTER 2018 — 2019**  
**GUEST SERVICES GUIDE**





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## 1.0 INTRODUCTION

MnK is a unique hospitality provider offering professional, friendly and personalised service for all guests, across our three resort properties — Akazora, Country Resort and The Orchards. Our resort hosts and guest services team are friendly and dependable from the moment you arrive, throughout your stay, and until your departure.

Our team will confirm the details of your pre arranged activities, explain the ins-and-outs of the MnK ski shuttle service (Country Resort and The Orchards), accommodation facilities and answer all of your questions to ensure that you are comfortably settled in and have a memorable holiday.

For the rest of your stay, we will assist you with anything from onsen recommendations, babysitting, extra ski lessons and massage bookings. Just drop in and see us at reception or call us from your home. We also have a resort host on call 24 hours a day, should you require emergency assistance outside of office hours.





## 2.0 AIRPORT TRANSFERS AND TRANSPORT

Take the stress out of travel by letting the MnK reservations team book your transport for you. We can arrange:

- A private door-to-door airport transfer service to bring you to your accommodation and take you back to the airport at the end of your holiday;
- A regular scheduled coach, to and from the airport to the Hirafu Welcome Centre with pick-up and drop-off service by an MnK resort host (within operational hours);
- A rental car(s) to be picked up from the airport, allowing you to make your own way to and from the resort\*.

\*All drivers must be in possession of a valid International Driving Permit (In accordance with the 1949 Geneva Convention on Road Traffic) or full Japanese driver's license.

Once at your accommodation, there are local taxis, trains and tour services that you can utilise to explore much more of the exciting surrounding areas.

### AIRPORT TRANSFERS

#### PRIVATE DOOR TO DOOR TRANSFER\*

Passengers	One Way	Return
Up to 2 pax	¥28,000	¥56,000
Up to 6 pax	¥38,000	¥76,000
Up to 8 pax	¥48,000	¥96,000
Up to 12 pax	¥70,000	¥140,000
Up to 15 pax	¥75,000	¥150,000
Up to 18 pax	¥80,000	¥160,000
Up to 28 pax	¥90,000	¥180,000

\* A late booking fee of ¥6,000 will apply to any private transfer booked within 2 days of arrival. A larger vehicle or cargo trailer may be needed if there is excess baggage. Please kindly let an MnK representative know if you will have excess baggage.

#### SCHEDULED COACH WITH PICK UP SERVICE\*\*

Passengers	One Way	Return
Adult (12+)	¥4,000	¥8,000
Child (3 - 11)	¥3,000	¥6,000

\*\* Please note that departure times may vary depending on flight schedules. Allow a minimum of 60 mins for domestic flights and a minimum of 90 mins for international flights. By providing your flight details, MnK will book the most suitable time for your arrival and departure.

**All prices are subject to change. Prices will be confirmed upon supplier update in September 2018.**

### CAR RENTAL

#### TOYOTA RENT-A-CAR - CAR RENTAL RATES (1 DECEMBER 2018 - 31 MARCH 2019)

Car Type	Example Car Model	Price Per Day
P3 (5 seater)	Fielder	¥9,600
W1 (7 seater)	Wish or Isis	¥13,700
W2 (8 seater)	Noah or Voxy	¥17,250
W3 (8 seater)	Vellfire	¥21,050
RV1 SUV (5 seater)	RAV4	¥13,650
RV2 SUV (5 seater)	C-HR	¥15,650
V3 Van (8 seater)	Regius-Ace	¥12,100

\* Specific car models cannot be requested.

\* All cars come with winter tyres (chains cannot be requested).

\* Ski racks can only be installed on P3 or W3 vehicles.

\* CTS/Sapporo pick-up and drop-off is between 08:00 - 20:00.



## IMPORTANT INFORMATION

### CAR RENTAL REQUIREMENTS

- **All drivers must be in possession of a valid International Driving Permit (In accordance with the 1949 Geneva Convention on Road Traffic) or full Japanese driver's license.**
- Ski/snowboard racks can be added for an extra fee (from ¥2,500/week).
- By law, booster seats are required for children aged 6 and under. Booster seats for children can be organised for an extra fee.
- Pick up and drop off points are New Chitose Airport, Sapporo or your MnK Niseko accommodation anytime between 8:00 - 22:00.

\*Rates are tax inclusive. These prices are subject to availability and can be withdrawn or varied without notice.

### IMPORTANT INFORMATION REGARDING AMENDMENTS, CANCELLATION AND DELAYED FLIGHTS

#### PRIVATE TRANSFERS

100% cancellation or amendment fees apply to all changes to bookings within 20 days of the scheduled travel time. Refunds are not issued for any delayed or cancelled flights, nor will they be issued if the incorrect information is provided by the guest.

#### STANDARD COACH

Cancellation or amendment fees apply to all changes to bookings within 20 days of scheduled travel time.

#### CAR RENTALS

Cancellation or amendment fees apply to all changes to bookings within 20 days of scheduled travel time. Refunds are not issued if a valid International Driving Permit (IDP) is not produced.



### 3.0 SKI SHUTTLE SERVICES

Country Resort and The Orchards offer daily shuttle services to our guests from 1 December 2018 through to 31 March 2019. Please see below for more details regarding the specific services relevant to the resort property you are staying in.

Akazora being situated in the heart of Hirafu village is serviced by the Niseko United Ski Shuttles on a regular basis, with a Grand Hirafu Shuttle stop situated across the road from the Akazora lobby.

#### THE ORCHARDS



#### COMPLIMENTARY SHUTTLE SERVICE

For guests of The Orchards, we provide a complimentary shuttle service to and from anywhere within the Niseko United ski area (8:00am to 10:00pm). In the evenings (6:00pm to 10:00pm), we offer restaurant drop off and pick up to Kutchan and Niseko Town. To manage demand and availability, please pre book your shuttle at least 45 minutes in advance. Please note, all transport requires advance booking and is subject to availability.

#### COUNTRY RESORT



#### SCHEDULED SKI SHUTTLE SERVICE

Our complimentary scheduled ski shuttle loop, from Country Resort to the slopes in Hirafu, operates regularly throughout the day (8:00am - 10:00pm). There are designated stops guests can choose to use for access to the slopes or local shops and restaurants in Hirafu. You will not have to carry your gear far as our service will simply pick you up from your door and drop you off at the lifts, and it is just as easy on the way home.

## 4.0 LIFT PASSES



### 2018 - 2019 SEASON

MnK has an ongoing relationship with **Niseko United** helping our guests save time and hassle as we can order all your lift tickets in advance, ready for you upon arrival.

All prices are inclusive of a ¥1,000 deposit that is fully refundable at the ticket office when you have finished skiing.

Duration of Ski Pass	Regular Season (11 December 2018 - 20 March 2019)				First Season (23 November 2018 - 10 December 2018) Spring Season (21 March 2019 - 6 May 2019)			
	Adult (16 - 59)	Child (7 - 12)	Youth (13 - 15)	Senior (60+)	Adult (16 - 59)	Child (7 - 12)	Youth (13 - 15)	Senior (60+)
1 day	¥8,400	¥5,500	¥6,600	¥6,600	¥6,100	¥4,100	¥4,900	¥4,900
2 days	¥14,600	¥9,200	¥11,200	¥11,200	¥10,500	¥6,700	¥8,200	¥8,200
3 days	¥20,800	¥12,900	¥15,900	¥15,900	¥14,900	¥9,300	¥11,500	¥11,500
4 days	¥27,000	¥16,600	¥20,500	¥20,500	¥19,200	¥11,900	¥14,700	¥14,700
5 days	¥33,200	¥20,300	¥25,200	¥25,200	¥23,600	¥14,500	¥18,000	¥18,000
6 days	¥39,400	¥24,100	¥29,800	¥29,800	¥27,900	¥17,100	¥21,200	¥21,200
7 days	¥45,600	¥27,800	¥34,500	¥34,500	¥32,200	¥19,700	¥24,400	¥24,400
8 of 10 days	¥51,800	¥31,500	¥39,100	¥39,100	¥36,600	¥22,300	¥27,700	¥27,700
9 of 11 days	¥58,000	¥35,200	¥43,800	¥43,800	¥40,900	¥24,900	¥31,000	¥31,000
10 of 12 days	¥64,200	¥38,900	¥48,400	¥48,400	¥45,300	¥27,500	¥34,300	¥34,300
11 of 13 days	¥70,400	¥42,700	¥53,100	¥53,100	¥49,600	¥30,100	¥37,500	¥37,500
12 of 14 days	¥76,600	¥46,400	¥57,700	¥57,700	¥53,900	¥32,700	¥40,700	¥40,700
13 of 15 days	¥82,800	¥50,100	¥62,400	¥62,400	¥58,300	¥35,300	¥44,000	¥44,000
14 of 16 days	¥89,000	¥53,800	¥67,000	¥67,000	¥62,600	¥37,900	¥47,200	¥47,200
15 of 18 days	¥95,200	¥57,500	¥71,700	¥71,700	¥67,000	¥40,500	¥50,500	¥50,500
16 of 19 days	¥101,400	¥61,300	¥76,300	¥76,300	¥71,300	¥43,100	¥53,800	¥53,800
17 of 20 days	¥107,600	¥65,000	¥81,000	¥81,000	¥75,600	¥45,700	¥57,000	¥57,000
18 of 21 days	¥113,800	¥68,700	¥85,600	¥85,600	¥80,000	¥48,300	¥60,300	¥60,300

### IMPORTANT INFORMATION REGARDING AMENDMENTS AND CANCELLATION

Any lift passes cancelled within 20 days of start date are non-refundable. Cancellation due to injury will not be refunded so we highly advise taking out travel insurance for your holiday.



## 5.0 SKI AND SNOWBOARD RENTALS

### RHYTHM JAPAN

Our suppliers have the most extensive range of skis and snowboards in Niseko and professionally trained staff, so you will find everything you need.

Rental Type	1 Day	2 Days	3 Days	4 Days	5 Days	6 Days	7 Days	8 Days	9 Days
<b>Premium Ski Packages</b>									
Adult Skis & Poles	¥5,500	¥10,000	¥14,000	¥18,000	¥22,000	¥26,000	¥29,000	¥32,000	¥35,000
Adults Skis, Boots & Poles	¥6,500	¥12,000	¥16,000	¥20,000	¥24,000	¥28,000	¥31,000	¥34,000	¥37,000
Kids Skis & Poles	¥4,000	¥7,500	¥9,500	¥11,500	¥13,500	¥15,500	¥17,500	¥19,500	¥21,500
Kids Skis, Boots & Poles	¥4,250	¥8,000	¥10,500	¥12,500	¥14,500	¥16,500	¥18,500	¥20,500	¥22,500
<b>Standard Ski Packages</b>									
Adult Skis & Poles	¥4,250	¥8,000	¥11,500	¥14,500	¥17,500	¥19,500	¥21,500	¥23,500	¥25,500
Adults Skis, Boots & Poles	¥4,750	¥9,000	¥13,000	¥16,000	¥19,000	¥21,000	¥23,000	¥25,000	¥27,000
Kids Skis & Poles	¥3,500	¥6,500	¥8,000	¥9,500	¥11,000	¥12,500	¥14,000	¥15,500	¥17,000
Kids Skis, Boots & Poles	¥3,750	¥7,000	¥8,500	¥10,000	¥11,500	¥13,000	¥14,500	¥16,000	¥17,500
<b>Premium Snowboard Packages</b>									
Adult Snowboard	¥5,500	¥10,000	¥14,000	¥18,000	¥22,000	¥26,000	¥29,000	¥32,000	¥35,000
Adult Snowboard and Boots	¥6,500	¥12,000	¥16,000	¥20,000	¥24,000	¥28,000	¥31,000	¥34,000	¥37,000
Kids Snowboard	¥4,000	¥7,500	¥9,500	¥11,500	¥13,500	¥15,500	¥17,500	¥19,500	¥21,500
Kids Snowboard and Boots	¥4,250	¥8,000	¥10,500	¥12,500	¥14,500	¥16,500	¥18,500	¥20,500	¥22,500
<b>Standard Snowboard Packages</b>									
Adult Snowboard	¥4,250	¥8,000	¥11,500	¥14,500	¥17,500	¥19,500	¥21,500	¥23,500	¥25,500
Adults Snowboard and Boots	¥4,750	¥9,000	¥13,000	¥16,000	¥19,000	¥21,000	¥23,000	¥25,000	¥27,000
Kids Snowboard	¥3,500	¥6,500	¥8,000	¥9,500	¥11,000	¥12,500	¥14,000	¥15,500	¥17,000
Kids Snowboard and Boots	¥3,750	¥7,000	¥8,500	¥10,000	¥11,500	¥13,000	¥14,500	¥16,000	¥17,500
<b>General Equipment</b>									
Adult Jacket or Pants	¥1,500	¥3,000	¥3,900	¥4,300	¥4,700	¥5,100	¥5,400	¥5,700	¥6,000
Kids Jacket or Pants	¥850	¥1,500	¥1,800	¥2,100	¥2,400	¥2,700	¥3,000	¥3,200	¥3,400
Helmet	¥1,000	¥2,000	¥2,500	¥3,000	¥3,500	¥4,000	¥4,250	¥4,500	¥4,750
Wrist Guards	¥600	¥1,000	¥1,200	¥1,400	¥1,600	¥1,800	¥2,000	¥2,200	¥2,400
Apres Boots	¥1,600	¥2,100	¥2,700	¥3,200	¥3,700	¥3,900	¥4,100	¥4,300	¥4,500
Ski/Snowboard Boots	¥2,100	¥3,700	¥4,200	¥5,300	¥6,400	¥7,400	¥8,400	¥9,000	¥9,500

### NOTES

**Premium package:** Includes overnight equipment storage, pick-up/drop-off, free equipment exchange.  
**Standard package:** Ideal for first timers and those skiing or snowboarding predominantly on groomed runs.

Equipment can be collected after 15:00 the day before rental period commences, and can be kept until 10:00 the day after rental period ends. Kids rates apply to children aged 13 years and younger.

### IMPORTANT INFORMATION REGARDING AMENDMENTS AND CANCELLATION

**Please enquire directly for rates from alternative suppliers.** Cancellations within 20 days of collection date are non-refundable. Partial refunds may be issued due to injury, however, this is to be taken up with the supplier directly.



## 6.0 SKI AND SNOWBOARD LESSONS

Whether you are a beginner or an expert there is always something new to learn and numerous ways to improve your skiing and snowboarding with the help of a professional instructor. Niseko is a great place to get lessons as there is a good mix of terrain and the snow is often thick, light and plentiful!

MnK has well established relationships with the best ski schools and can recommend the best school to fit your age, ability and preferences.

### PRIVATE AND GROUP LESSON INFORMATION

When booking a lesson, whether it be private or in a group, please inform us of your skill level based on the following descriptions:

#### SKIING

- LEVEL 1 •** First time ever skiing or doing the lesson to gain confidence
- LEVEL 2 •** Can make a snow plough but not always link turns
- LEVEL 3 •** Can link turns on all green terrain with ease and may go to red terrain
- LEVEL 4 •** Can easily link turns on all red terrain
- LEVEL 5 •** Can easily link parallel turns on all black terrain

#### SNOWBOARDING

- LEVEL 1 •** First time riding or doing the lesson to gain confidence
- LEVEL 2 •** Can side slip on greens, ready to link turns on green and red terrain
- LEVEL 3 •** Riding red terrain and perfecting free riding technique
- LEVEL 4 •** Can ride all black runs and will ride more challenging terrain and conditions





## PRIVATE LESSONS

If you wish to see improvements in your skiing or snowboarding abilities quickly, then private lessons are the best option for you. They are a great way to learn if you want to get stuck into the sport.

### NISEKO BLACK

Lesson Program	Price		Lesson Start Times	Duration	Pick Up Service	Discipline	Maximum Group Size	Meeting Points
	Peak	Off-Peak						
Full Day	¥70,000	¥60,000	8:30, 9:00, 9:30, 10:00	7 hours (6 hour lesson + 1 hour lunch)	Yes	Ski OR Snowboard	4 people	Your choice of: 1) MnK Accommodation 2) .Base [Hirafu] 3) Annupuri Nook 4) Hanazono 308 Information Counter
Half Day (AM)	¥45,000	¥35,000	8:30, 9:00, 9:30	3 hours				
Half Day (PM)	¥35,000	¥35,000	13:00, 13:30	3 hours				
Night Rider Special	¥25,000	¥25,000	From 17:00	2 hours				
Premium Private	¥55,000	¥45,000	8:30, 13:00, 13:30	4 hours			2 children	
Kids Lesson (under 5 yrs)	N/A	¥25,000	8:30, 9:00, 13:00, 13:30	2 hours				
Full Day in Kiroro/Rusutsu	¥80,000	¥70,000	8:30^, 9:00, 9:30	7 hours (6 hour lesson + 1 hour lunch)				
Experience Niseko Concierge Package **	N/A	¥45,000	8:00, 13:00, 13:30	5 hours (3 hour lesson + 2 hour concierge)			4 people	
Full Day Concierge Package ~	¥100,000	¥90,000	Fully flexible	Approx. 8 hours				

^ Kiroro ONLY

\*\* Available off peak ONLY. Includes transfer from your accommodation to the rental store, up to 3 hour private lesson, transfer to nearby onsens, hidden gourmet restaurants, apres ski or shops. Rental equipment, lift pass, meals and/or entry fees to other activities not included in price.

~ Your instructor/guide will be your personal concierge to ensure your time in Niseko is unique and hassle free. Vehicle provided for transfers to and from your MnK accommodation, restaurants, shops, onsen, apres ski and sight seeing around the resort until 10:00pm. Up to 6 hr lesson included. Rental equipment, lift pass, meals and/or entry fees to other activities not included.

**Peak periods: 16 December 2018 - 5 January 2019 and 2 February 2019 - 10 February 2019**

### EXPERIENCE NISEKO CONCIERGE PACKAGE

Designed for first timers, this package allows you to discover the best spots in Niseko whilst learning the basics. Package includes transfers to the mountain, hidden local restaurants (meal not included), and return trip to the mountain or accommodation.

**Price: ¥45,000 for up to 4 people**

### FULL DAY CONCIERGE PACKAGE

Ideal for families whose first time it is on the mountain, or the adventure seeking enthusiast. This package is a full day experience and provides photography, transfers to the mountain, exclusive restaurants, onsens and assistance with rental gear fittings. Can be a full day lesson or guiding.

**Price: ¥90,000 for up to 4 people (¥100,000 peak)**

## GROUP LESSONS

Group lessons with qualified and experienced instructors are an enjoyable and safe way for everyone to learn or improve their skills, from first timers through to intermediate or advanced learners.

### NISEKO INTERNATIONAL SNOWSPORTS SCHOOL (NISS)

Lesson Program	Age	Discipline	Lesson Start Time	Duration	Pick Up Service	Meeting Point/Time
Tic Tac	3 - 6 yrs	Ski ONLY	10:00am	Full Day (10:00am - 3:30pm)	No	NISS Hanazono - 9:45am NISS Hirafu - 9:15am
Yuki	7 - 14 yrs	Ski OR Snowboard		Full Day (10:00am - 3:30pm)		NISS Hanazono - 9:45am NISS Hirafu - 9:15am
Adult Half Day	15 +	Ski OR Snowboard		Half Day (10:00am - 12:30pm)		NISS Hanazono - 9:55am
Adult Full Day	15 +	Ski OR Snowboard		Full Day (10:00am - 3:30pm)		NISS Hanazono - 9:55am
Parents Program <sup>^</sup> ~	15 +	Ski OR Snowboard		Full Day (10:00am - 3:30pm)		NISS Hanazono - 9:55am
First Timer Packages						
Tic Tac Beginners Package*	3 - 6 yrs	Ski ONLY	10:00am	Full Day (10:00am - 3:30pm)	No	NISS Hanazono - 9:45am NISS Hirafu - 9:15am
Yuki Beginners Package*	7 - 14 yrs	Ski OR Snowboard		Full Day (10:00am - 3:30pm)		NISS Hanazono - 9:45am NISS Hirafu - 9:15am
Adult Beginners Package* ~	15 +	Ski OR Snowboard		Full Day (10:00am - 3:30pm)		NISS Hanazono - 9:55am

<sup>^</sup> Can ONLY be purchased with a TicTac/Yuki lesson. Maximum 2 parents or guardians per family.

\* Rental equipment included in package. 3 days maximum. First timers ONLY.

~ Black out dates apply. Cannot be booked between 16 December 2018 - 5 January 2019, and 27 January 2019 - 9 February 2019.

## GROUP LESSONS PRICE TABLE

Lesson Program	1 day	2 days	3 days	4 days	5 days
Tic Tac/Yuki	¥15,000	¥28,000	¥39,000	¥48,000	¥55,000
Tic Tac/Yuki Extension Rate	Extension rate only valid on packages 3+ days			¥9,000	¥9,000
Adult Half Day	¥14,000	¥26,000	¥38,000	¥48,000	¥58,000
Adult Half Day Extension Rate	Extension rate only valid on packages 3+ days			¥10,000	¥10,000
Adult Full Day	¥16,000	¥30,000	¥44,000	¥56,000	¥68,000
Adult Full Day Extension Rate	Extension rate only valid on packages 3+ days			¥12,000	¥12,000
Parents Program	¥5,000	¥10,000	¥15,000	¥20,000	¥25,000
Tic Tac/Yuki Beginners Package	¥16,000	¥32,000	¥48,000	N/A	
Adult Beginners Package	¥18,000	¥36,000	¥54,000	N/A	

Peak period 10% surcharge applies between 17 - 31 December 2018, and 11 - 25 February 2019.



### **NISEKO INTERNATIONAL SNOWSPORTS SCHOOL (NISS)**

Niseko International Snowsports School (NISS) is an official resort-operated Snowsports School with two convenient locations in HANAZONO and HIRAFU. NISS boasts a complete offering of services to accommodate every guests' needs and aspirations, whether beginner or advanced, small child or adult, skier or snowboarder. A friendly and enthusiastic team will take you and your family to the next level in a fun and specific environment that is perfectly suited to delivering that extra special snowsport experience.

#### **NISS: FOR THE KIDS**

Children can participate in creative, safe and fun ski and snowboard lessons with qualified instructors. The progressive instruction program covers various themes throughout the week with race day, funny hat day, treasure hunts, safety day and many more.

#### **Tic Tac Group: 3-6 years old (Ski ONLY)**

#### **Yuki Group: 7-14 years old (Ski OR Snowboard)**

With all group lessons of 2 days or more, the flexible extension rate applies. After the last day of lessons, you have 24 hours to consider rejoining the group lesson. Extension rates are only available for 4 or 5 days packages.

Registration for all group lesson programs begin from 9:00am. Parents are to pick up children at the end of their lessons at 3:30pm. All children's programs include lunch, and special meals are available upon request. Please inform us of the age and any special needs of your child at the time of booking.

#### **NISS BEGINNERS PACKAGE**

To help you achieve your goals and create beautiful memories of your holiday, NISS have partnered with Niseko Sports to provide you with a hassle free and relaxed introduction to rentals and snow sport lessons.

In one easy booking, your first timer lessons and rental equipment will be secured for you or the whole family! Arrive at Hanazono by 9am and stop by the Sales Desk to collect lesson tickets, then head to Niseko Sports to be fitted with your rentals - ready for your lesson at 10am.

#### **IMPORTANT INFORMATION REGARDING ALL PRIVATE LESSON AMENDMENTS AND CANCELLATION**

100% cancellation fee within 20 days of lesson start date. Partial refunds may be issued due to injury, however this is to be taken up directly with the supplier.



#### **PARENT'S PROGRAM**

Enjoy your time in the snow with other like-minded parents! With any children booked into the Tic Tac or Yuki program, parents now have the opportunity to enjoy a relaxed group lesson for a fraction of the cost.

At 10am, after sign in from the children's programs, meet your instructor at the 308 Cafe for a hot beverage and pastry, before hitting the slopes at 10:30am. The program is a fantastic way to connect with other families, explore and gain confidence in the resort, while receiving assistance from a qualified instructor.

## 7.0 KIDS WINTER CAMP

### MNK EDVENTURE KIDS CAMP

Length of Camp	Price
1 day	¥21,000
2 days	¥40,000
3 days	¥59,000
4 days	¥73,500
5 days	¥89,000
+1 day	¥19,500

MnK EdVenture offers a truly unique kids camp experience for 6-14 year olds. This is the only program in Niseko that will have participants involved in winter activities both on and off the ski hill.

Not only is this program a great way for kids to have fun and learn new skills in the snow, but it is also a fantastic opportunity to make new friends from all over the world.

Morning sessions will have the children involved in fun and educational activities off the mountain, before heading to their own semi private ski and snowboard lessons in the afternoon.

Some off mountain snow activities will include:

- Back country exploring
- Snow cave building
- Avalanche safety awareness
- Snowboard building
- Ice cream making
- Snowsports

All activities are highly interactive, social and engaging making the most of the snow covered fields and wooded forest in the immediate surrounding area.

Children will be picked up from their chalet at the start of the day, and dropped back to their MnK accommodation at the end.



#### IMPORTANT INFORMATION REGARDING ALL AMENDMENTS AND CANCELLATION

100% cancellation fee within 4 weeks of camp start date. Partial refunds may be issued due to injury, however this is to be taken up directly with the supplier.

## 8.0 HIKING AND TOURS

### HELI SKIING

For the adrenaline seekers, shuttling up the mountain in a helicopter is about as thrilling as it gets. The math is quite simple, steep powder lines + 360 degree views = the experience of a lifetime.

### CAT SKIING

Access world famous, untracked powder with ease, using a snowcat. You'll shred intermediate and advanced terrain without the hard work of long touring days.

### BACK COUNTRY

#### LIFT ACCESSED

The best of both worlds! Lift accessed tours include familiarity and ease, and at the same time you'll be able to explore outside the ski resort boundaries in search of deep powder pockets.

#### TOURING

Leave the lift lines and crowds behind! Your stamina will certainly be tested, but the payoff is worth it - you'll spend the day shredding deep, untracked powder and relaxing after a day of hard work is sure to leave you satisfied.

#### IN RESORT BOUNDS

Explore the Niseko region and take advantage of local knowledge on the slopes. You'll be oriented with the area so you can feel confident navigating the trail maps, gated sections and various signage on your holiday.

#### OFF MOUNTAIN

Explore the Hokkaido region by taking advantage of customizable services and tours. With trips to Otaru and Lake Toya just to name a few, the possibilities are endless.

### SUPPLIERS

Supplier	Tours Starting From
Niseko Black	¥70,000
Iwanai Resort	¥65,000
Niseko Xtreme Tours	¥45,000
Rising Sun Guides	¥56,000
Hokkaido Back Country Club	¥159,500
Niseko Photography & Guiding	¥30,000



**GET IN TOUCH WITH AN MNK REPRESENTATIVE, AND LET OUR TEAM FIND THE BEST TOUR FOR YOU AND YOUR GROUP.**



## CAT SKIING

Venture into hidden terrains, and ski in the perfect untracked powder all day. With tours for intermediate and the expert riders and skiers, enter the beautiful Niseko backcountry and experience a new challenge!

### FOR EXPERIENCED RIDERS AND SKIERS



Experience the beauty of Hokkaido's hidden backcountry and famous bottomless powder, all from the comfort of your heated Snowcat. The guides are certified in wilderness first aid, backcountry and avalanche safety and equipped with the latest G.P.S units. In addition, professional photographers will capture your amazing backcountry experience with complimentary high-res photos! These cats are limited to 5 people per cat. With a pick up provided at 08:30am, the guides will shuttle you to their hidden spots for a full day of hard riding. Lunch is not included.

**Prices start from ¥54,000/person, please get in touch with a MnK representative for more information.**

### FOR INTERMEDIATE RIDERS AND SKIERS

Weiss Cat Skiing (Hanazono) operates group cat skiing tours on Mt Weiss, which is located next to Mt Niseko Annapuri. Weiss Horn is the last mountain on the Niseko ski range. As such, the weather hits it from all directions giving it the deepest snow in Niseko.

**Prices start from ¥39,000/person, please get in touch with a MnK representative for more information.**

### SHIMAMAKI SNOWCATS



Experience cat skiing at Shimamaki and get ready to ride untouched powder in the Karibayama mountain range. Shimamaki is a two hour drive southwest of Niseko. The cat skiing zone reaches up to 1,520 metres at the top of Mt. Kariba and runs descend an average of 450 vertical metres. The terrain is a mix of open alpine bowls and perfectly spaced trees.

### 2 DAYS CAT SKIING

This unique trip blends powder skiing with a rich cultural experience. Includes 2 nights of accommodation, meals, transportation and avalanche gear. Trips depart at 13:00 on Sunday, Tuesday and Thursday.

**Price: ¥159,500 per person**

### 4 DAYS CAT SKIING

The more days you spend with your guide, the more they can understand your ability levels allowing them to take you into more challenging terrain. Includes 4 nights of accommodation, meals, transportation and avalanche gear. Trips depart at 13:00 on Sunday and Tuesday.

**Price: ¥308,000 per person**

### PRIVATE CAT SKIING AVAILABLE

**Price: ¥654,500 per day**

### IMPORTANT INFORMATION REGARDING ALL PRIVATE LESSON AMENDMENTS AND CANCELLATION

100% cancellation fee within 4 weeks of tour start date. Partial refunds may be issued due to injury, however this is to be taken up directly with the supplier.

## BACKCOUNTRY THRILLS

### NISEKO XTREME

Tour	Lift Accessed/ Hiking	Discipline	Duration	Start Time	Price	Maximum Group Size	Meeting Point
Niseko*	Lift Accessed	Ski, Snowboard OR Splitboard	Half Day (4 hrs)	8:30am	¥35,000	6 people	Your MnK accommodation. Pick up service provided by the operator.
Niseko*					¥45,000		
Rusutsu					¥50,500		
Kiroro, Kokusai, Teine					¥55,000		
Outer Limits	Hiking	Full Day (Approx. 7.5 hrs)		¥55,000			
4 Peaks Xtreme Challenge				¥85,000			
Yotei Adventure				¥65,000			

\* Lift pass not included in the price of this tour.

**Avalanche Safety Pack - ¥3,000**

**Avalanche Safety Pack, Poles and Snowshoes - ¥5,000**

### NISEKO BLACK

Tour	Lift Accessed/ Hiking	Discipline	Duration	Start Times	Price		Maximum Group Size	Meeting Point
					Peak	Off-Peak		
Niseko/ Moiwa	Lift Accessed	Ski OR Snowboard	Full Day (Approx. 8 hrs)	8:30am, 9:00am, 9:30am, 1:00pm, 1:30pm, 2:00pm	¥70,000	¥70,000	4 people	Your MnK Accommodation. Pick up service provided by the operator.
Kiroro/ Rusutsu/ Kokusai/ Teine				8:30am, 9:00am, 9:30am, 10:00am	¥80,000	¥80,000		
Backcountry Touring	Hiking			From 7:30	¥70,000	¥70,000		
Mt Yotei Touring				8:30am, 9:00am, 9:30am	¥85,000	¥85,000		

**Avalanche Safety Pack - ¥3,000**

### IMPORTANT INFORMATION REGARDING ALL PRIVATE LESSON AMENDMENTS AND CANCELLATION

100% cancellation fee within 4 weeks of tour start date. Partial refunds may be issued due to injury, however this is to be taken up directly with the supplier.





## SNOWMOBILE TOURS

### WHITE ISLE

Hokkaido snowmobile park White Isle's experienced staff guide you through the snowmobile park along a maze of trails including one of Japan's longest. 60 minute and 90 minute courses are available. Private or group tours.

**INDICATIVE PRICING ONLY. ALL PRICES TO BE CONFIRMED BY SUPPLIER IN OCTOBER 2018.**

Course	Age	Group			Private					
		2-Stroke			2-Stroke			4-Stroke		
		Single Ride	Tandem (Adult + Child)	Tandem (2x Adults)	Single Ride	Tandem (Adult + Child)	Tandem (2x Adults)	Single Ride	Tandem (Adult + Child)	Tandem (2x Adults)
60 minutes	Adult	¥12,000	¥16,000	¥18,000	¥15,000	¥20,000	¥22,000	¥17,000	¥22,000	¥24,000
	Child 13-15 yrs	¥11,500			¥14,500					
90 minutes	Adult	¥18,000	-	-	¥21,000	-	-	¥24,000	-	-



## PHOTOGRAPHY TOURS

### NISEKO PHOTOGRAPHY

Take home the perfect souvenir of your Niseko holiday. Powder, park or piste - your own personal photographer will go where you want to go, capturing your best moments on the snow. Great for groups and families alike!

Action photography is Niseko Photography's specialty and they can get you that perfect magazine shot. Their photographers and guides know all the best locations in Niseko and the surrounding areas to shoot.

### IMPORTANT INFORMATION REGARDING PHOTO TOURS AMENDMENTS AND CANCELLATION

100% cancellation fee after 7 days of booking confirmation date. 50% cancellation within 7 days of booking confirmation date. Partial refunds may be issued due to injury; however, this is to be taken up with the supplier directly.



## 9.0 FAMILY-ORIENTED TOURS AND IN-ROOM SERVICES

### ONSEN TOURS



Niseko abounds in natural onsen (mineral hot spring baths), and they are a great way to relax and revive your cold sore body after a day on the hill. Visit some of the more out-of-the-way onsen on our onsen trips throughout the winter.

**Adults (12+ yrs): ¥4,000**  
**Children (5 - 11 yrs): ¥3,500**

Prices include onsen entrance fee, towel set rental and return transfers. Total time approx 2 hrs. Minimum numbers needed. Please check with the MnK team.

### SNOWSHOE TOURS



Fancy a family hike through the winter forest to a crater lake at the foot of Mt Yotei? The kids can have fun on a huge snowslide down to the frozen and snowfilled Half Moon Lake or relax and enjoy the scenery. Please speak to an MnK staff member for more information.

**Prices start from ¥7,500 per person, please get in touch with a MnK representative for more information.**

### MASSAGE SERVICES

After a tough day on the slopes, what better way to relax than with a massage in the comfort of your accommodation? Let our qualified therapists ease away the aches and pains, leaving you feeling refreshed and ready for another day on the mountain.



Session	Relaxation	Oil	Thai
40 minutes	¥5,400	¥6,400	N/A
60 minutes	¥8,100	¥9,600	¥8,600
90 minutes	¥12,100	¥14,080	¥12,600
120 minutes	¥16,000	¥19,000	¥16,600

Session	Foot Massage
30 minutes	¥4,950
	Emu Oil
Optional	+ ¥2,200

The price does not include drive fee of ¥1,500 and 8% Tax. These charges will be added on top of listed price.

### BABY SITTING

Child minders can be arranged to look after your children whilst you hit the slopes, go for dinner or simply relax. Advance bookings are essential.

**Rates start from ¥3,500 per hour.**



## 10.0 FOOD AND GROCERIES

### RESTAURANT

#### J'AI LA PATATE



Located in the tranquil surrounds of Country Resort, J'ai La Patate serves its patrons the finest creations using the best quality locally sourced Hokkaido produce.



There is something on the menu for everyone with Chef Seino-san creating French delicacies as well as Japanese favourites.

No French restaurant is complete however without a comprehensive drinks list, and J'ai La Patate does not disappoint. With approximately 50 wines to choose from, you will be spoilt for choice.

#### To make your reservation, please contact:

Tel: +81 (0)136 23 4622

Email: [info@patate.hokkaido.jp](mailto:info@patate.hokkaido.jp)

Web: [www.patate.hokkaido.jp](http://www.patate.hokkaido.jp)

### GROCERIES

#### PRE ARRIVAL GROCERY ORDERS



All apartments, houses and chalets within the MnK group of resort properties are fully equipped with modern kitchen facilities.

Make the most of your time in your kitchen by pre ordering your groceries and other supplies so they will be ready and waiting for you upon arrival.

Just ask us for an order form, fill it out and send it back to us at least 14 days before you arrive and we will take care of the rest.

#### BREAKFAST SETS

Don't waste your time in the morning worrying about what to have for breakfast! Pre order our set and have breakfast waiting for you when you check in.

#### BREAKFAST SET (BASIC SAMPLE) INCLUDES:

- Eggs
- Sliced Bacon
- Sliced Ham
- Sliced Cheese
- Hokkaido Milk
- Orange Juice
- Plain Yoghurt
- Hokkaido Butter
- White Bread x2
- Fruit Granola
- Strawberry Jam
- Bananas
- Apples

## 11.0 RENTAL ITEMS AND TERMS & CONDITIONS

### RENTAL ITEMS

Equipment	Description	Price
Nabe Set (Hotpot)	Pot, burner, gas	¥2,000 per night
Baby Cot	Cot, linen, towel	Free <i>Subject to availability</i>
Baby High Chair	Chair with belt	Free <i>Subject to availability</i>
Stair Gates	Gate	Free <i>Subject to availability</i>
Bed Guards	Bed guards	Free <i>Subject to availability</i>
Extra Futon	Futon, linen	¥3,000 per night

\*Please note that the above rental items are limited in number and are rented out on a first come first served basis.

### RENTAL LINEN

Equipment	Description	Price
Bed Sheets	Sheets (no setup)	¥400 each
Duvet Cover	Duvert cover (no setup)	¥400 each
Towel	Face towel, bath towel	¥200 each

### CONSUMABLES

In the case that you need extra supplies during your stay, the following can be purchased from the front desk.

Equipment	Description	Price
Toilet Paper*	1x roll	¥200 per roll
Tissue Box	1x box	¥200 per box
Consumables	Foil / cling wrap / paper towel	¥200 each

\* Please note, each toilet is supplied with 2x additional toilets rolls at time of check in. These can be found in your bathroom vanity. Toilet rolls will also be replenished during cleaning (if applicable).

### TERMS & CONDITIONS

The services listed in this guide are arranged on your behalf by MnK. As such any amendment or cancellation fees according to the terms and conditions of the supplier will be passed on to you as the customer.

#### PRICES:

All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed when paid in full. Please note that prices quoted are subject to change. Price changes may occur by reason of matters outside our control which increase the cost of the product or service.

#### PAYMENT:

All guest services are to be paid within 7 days of booking request. Acceptance of the terms and conditions for any product or service is acknowledged when any payment for accommodation or services is made to MnK.

#### NUMBER OF GUESTS:

Each house can accommodate up to a certain number of people. Please kindly inform us of the total number guests including small children before you proceed with the booking. In the event that at any time during your booking period, the number of guests staying at the property under your reservation exceeds the number disclosed to MnK you will be charged an additional 100% of the nightly rental charge for each additional undisclosed guest. If the undisclosed guests exceed the maximum capacity of the property and we cannot accommodate them, MnK may immediately cancel your booking without refund.